Residential Life, Housing, and Food Services

Mission

As part of our strategic planning process, we have identified our Core Purpose (Mission) and our Envisioned Future (Vision). These are:

- Core Purpose – We foster residential student success.
- Envisioned Future – As innovative leaders in the university community, we will be the first and best choice for students’ residential experience and their key to success in college and in life.

Goals

Our current goal-setting process has developed these goals to help us achieve our mission:

Goal 1: Recruit and retain a diverse community of students, by providing environments that meet the needs of those students.

Goal 2: Develop and implement a communications plan that informs the department and University community about our goals and projects.

Goal 3: Ensure we are properly structured/staffed to accommodate our current population and the projected growth while maintaining our high standards for customer service.

Goal 4: Develop and implement a comprehensive assessment program to evaluate current conditions, outcomes of existing programs, and future needs.

Learning Outcomes

In the Fall of 2013, RLHFS assessed the achievement of goal 4, the evaluation of existing programs; specifically, our training program to prepare student employees to respond to emergency situations.

*Learning Outcome 1*: Students who participate in Emergency Response Training will be able to assess and respond appropriately in an emergency situation.

*Learning Outcome 2*: Students who participate in Emergency Response Training will understand how people react in emergency situations.

*Learning Outcome 3*: Students who participate in Emergency Response Training will learn how to manage themselves and others during an emergency.