Return Housing Frequently Asked Questions

• Will I have to pay a security deposit?
  o Returning students are able to forward their current security deposit of $125 to their contract for the next academic year. A $200 initial payment will be placed on your MyNevada account after you have applied. This payment is due April 15, 2018, and will go towards paying for your housing for the 2018-2019 academic year.

• What happens if I cannot make it to a return housing open house?
  o If you cannot attend the open house events, we encourage you to apply online and complete your application. We will then assign you to an open space. If you wish to discuss the space options available, you can visit us from 1:00pm to 4:00pm from Feb. 6th to Feb. 9th.

• What if I forgot my Housing Profile login information?
  o Your username is your NSHE ID number. You would have created a unique password when you originally applied for housing. If you have forgotten your password, please select the “Forgot Password” link and enter your NSHE number as your username. The system will send a link to the email address you have on file with the University. If you do not see this email in your inbox, please check your spam folders.

• What if I do not have a group of six (6) to sign up for Canada Hall?
  o Attend the open house events; these serve as an opportunity for you to meet other potential roommates.
    ▪ Groups of six (6) residents can sign up in person at Canada Hall on February 4, 2018
    ▪ Groups of four (4) or five (5) residents can sign up at Canada Hall starting at 7:00 PM on Monday, February 5, 2018
    ▪ Groups of two (2) or three (3) residents can sign up at Canada Hall starting at 8:00 PM on Monday, February 5, 2018
  o Individual sign-ups for Canada start February 6, 2018

• If I cancel, will I lose my security deposit?
  o If you decide to cancel your Return Housing application, we recommend you cancel before May 1st. Students who cancel before May 1st will only forfeit their $125 security deposit and will be refunded any other monies paid toward housing.
  o The next cancellation cut-off date is July 31st. Returning students who cancel after May 1st, but before July 31st, will forfeit their $125 security deposit and the initial payment of $200.
  o Students cancelling after August 1st, but before Fall semester opening, will forfeit the $125 security deposit and will be assessed a cancellation fee of 25% of their Fall housing charge.

• Can students live on campus all four years?
  o Yes! If they remain in a good academic standing, with at least a 2.0 cumulative GPA and averaging 15 credits per semester, students can apply for return housing each year. Students must also be in good standing in regards to conduct.
• **Is off-campus housing available?**
  o The University of Nevada, Reno does not provide any off-campus housing. Off-campus housing may be provided by private companies and home owners, who are not affiliated with the University of Nevada, Reno.

• **What is Gender Inclusive Housing?**
  o The purpose of Gender Inclusive Housing is to provide a living environment welcoming to all gender identities, not limited by the traditional gender binary. Gender Inclusive Housing allows for students to live together regardless of gender identity or biological sex in an environment in which they feel safe and supported. This environment is not a living option for students in a relationship with each other and who want to live together.

• **What if my potential roommate has a lower GPA than mine?**
  o If you and your potential roommate have different GPAs, you are both welcome to apply for return housing during the earlier check-in time. All students in your roommate group must be eligible to apply for return housing.

• **What kind of kitchen appliances are included in Canada Hall?**
  o The kitchen in Canada Hall has a full-sized refrigerator/freezer, garbage disposal, cooktop, and a microwave. Canada Hall residents are welcome to bring other kitchen appliances to be stored and used in the kitchen area only.

• **What if I am not on track to complete 30 credits for the academic year or have a GPA below a 2.0?**
  o Please email an appeal to Jerome Maese at Jerome@unr.edu. Appeals are due by January 31, 2018.

• **What if I am on residence hall probation?**
  o Please email an email to Kristi Burch at Kburch@unr.edu. Appeals are due by January 31, 2018.