

COMMUNITY SERVICES REFERRALS

University of Nevada, Reno
2014-2015

Counseling Services
University of Nevada, Reno/0080
(775) 784-4648 office
www.unr.edu/counseling

Most programs can also be looked up online for additional information. This list is updated annually in September.

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EMERGENCY RESOURCES

Crisis Call Center

900 N Virginia Street, Reno, NV 89557

(775) 784-8090

1-800-992-5757 (24 hour crisis line)

1-800-273-8255

Or Text- #839863 and the message word "Listen"

Statewide resource directory; sexual assault and suicide prevention; rape crisis center; after-hours child and elder abuse reporting; survivors support groups; grief counseling referrals.

Washoe County Department of Social Services/Child Protective Services

350 S. Center St., Reno, NV 89502

Reporting Office: (775) 785-8600

Reports/Investigations of child abuse or neglect.

Washoe County Department of Social Services / Adult Services

1001 E 9th Street, Bldg C, Rm 135, Reno, NV

Adult Services: (775) 328-2700

Washoe County Department of Social Services/Elder Protective Services

445 Apple Street, Suite 104 Reno, NV 89502 (775)688-2964

Reports/Investigations for elder abuse or neglect.

CHILD CARE

Holy Child Early Learning Center

440 Reno Ave, Reno, NV 89509; (775) 329-2979

Daycare for kids ages 8 weeks to 6 years; for admission: immunization record, child wellness check, and registration packet.

UNR Early Head Start Child Care Services

870 Sage St., Reno NV 89512; (775) 682-8489

Infant through 3 years; income based program. Families qualify if their income is below the poverty level; the family is homeless; the family is receiving social security income/disability; or the child is in foster care.

Community Services Agency

1100 E 8th St., Reno, NV 89512; (775) 786-6023

Emergency utility if funds available; offers affordable housing to eligible seniors, families and other individuals; Head Start (ages 3-5), Energy Efficiency, NV Energy Bill Pay Assistance , Employment Assistance and Training, Free Income Tax Preparation, weatherization (making sure home is energy efficient)

Children's Cabinet

1090 S. Rock Blvd. (main office), Reno NV, 89502; (775) 856-6200

Parent education; truancy; runaways; Safe Place; child care subsidies; list of child care providers; case management; referrals; family violence prevention; family and youth counseling services; rental assistance; food bank; tutoring, alternative high school; anger management; parenting classes; family wellness.

777 Sinclair Street, Reno NV, 89501; (775) 352-8090

Early Learning Center

1270 Foster Drive Reno, NV 89509; (775)322-9030

Child care Monday through Friday 6:30 a.m. to 6:00 p.m. Children up to Kindergarten age. The Early Learning Center has scholarships available up to 20%.

CHILDREN AND YOUTH SERVICES

Catholic Charities of Northern Nevada

500 E. 4th St. Reno, NV 89512 (775)322-7073

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental)

Center for Hope of the Sierras

3740 Lakeside Drive Suit 201 Reno NV, 89509; (775) 828-4949

Provides treatment related to eating disorders. Offers in-patient residential treatment (female ages 16 and older); partial hospitalization (male and female ages 14 and older); and intensive outpatient (male and female ages 14 and older). Accepts most major insurance. Offers sliding fee scale on a case by case basis.

Children's Behavioral Services

2655 Enterprise Rd., Reno, NV 89512; (775)688-1600

Ages 0-18. Therapeutic services to include individual therapy; psychiatric services; 4-6 month residential program for children ages 5-18; day treatment for ages 3-5; Accept Medicaid; No cost for uninsured; Accepts private insurance with PPO or family does not have mental health coverage.

Child Find – Washoe County School District

(775)333-5035

An evaluation center to determine if a child between the ages of 3-5 has a learning delay to include, among other things, a developmental delay, speech delay, or cognitive delay.

Children's Cabinet

1090 S. Rock Blvd. (main office), Reno NV, 89502; (775) 856-6200

Parent education; truancy; runaways; Safe Place; child care subsidies; case management; referrals; family violence prevention.

777 Sinclair Street, Reno NV, 89501; (775) 352-8090

Family and Youth Counseling Services.

Downing Clinic

(775) 682-5515 Downing Counseling Clinic/0281 University of Nevada, Reno Reno, NV 89557

Individual counseling; couples counseling; family therapy; play therapy; consultations; referrals. All sessions conducted by graduate students. Sliding fee scale: \$5 - \$30.

Family Resource Center

Several Locations: (775) 321-3185

Please call to set up an appointment. M-F, hours vary

Refers out to Central Reno FRC, North Valleys FRC, Northeast Reno FRC, Sparks FRC, and Sun Valley FRC; Information and referrals; clothing; ESL; parenting classes (English and Spanish); TANF; Medicaid applications, case management, referral to community resources.

HAWC Clinic

Several locations; (775) 329-6300.

1055 South Wells Ave #120, Reno NV, 89502 primary clinic

Pediatric Mental Health Services (psychiatrist), ages 0-17. Medical/dental. Medicaid. Sliding fee scale.

Nevada Early Intervention Services

2667 Enterprise Rd., Reno, NV 89512; (775) 688-1341

8:00am-5:00pm M-F

Children birth to 3 years old; developmentally delayed children; developmental specialist; speech therapy; occupational therapy; physical therapy; dietician/nutrition; developmental pediatrician; Medicaid; if eligible, no charge to families.

Project ASSIST

1-800-522-0066-toll free number

Monday-Friday 8:00am to 4:00pm

Referrals for children, young adults, and families with developmental special care needs.

Washoe County Child Protective Services

350 S Center St., Reno, NV 89501; (775) 785-8600

Investigation of suspected child abuse and neglect; emergency placement for foster care; referrals.

Washoe County School District

425 E 9th St., Reno, NV 89520; (775) 348-0200

Monday-Friday 8am-5pm.

www.washoeschools.net – to access zoned school and their contact information.

Willow Springs - res

690 Edison Way, Reno, NV 89502; (775) 858-3303

Residential treatment center for children and adolescents. At least three month program.

Children's psychiatric services.

Willow Springs – outpatient services

650 Edison Way Reno, NV 89502 284-4717

Medication management with psychiatrists, individual therapy, family therapy, groups, intensive outpatient, day treatment,

CLOTHING**Catholic Charities of Northern Nevada**

500 E. 4th St. Reno, NV 89512 (775)322-7073

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental)

Good Shepherd's Clothes Closet

335 Record St., Reno, NV 89512; (775) 348-0605

Mon. through Fri. 10:30am - 2:45pm, except holidays.

Voucher and ID required; I.D. only required for individuals 18 and older; Apply for voucher at location; No electronics or household goods accepted; Can receive voucher at Reno Sparks gospel mission, churches, school, or resource center on the same street. Men, women's and children's clothing, sheets, towels, and blankets.

Reno-Sparks Gospel Mission, Thrift Depot

Multiple locations depending on the service; (775) 323-0386 – main line

Shelter, clothing to community, food, year long substance abuse recovery program (residential).

St. Vincent's Thrift Shop

500 E. 4th St., Reno, NV 89512; (775) 322-9824

M-Sat., 9:00am-5:45pm, Sunday 10am-4:45 pm, except holidays

Clothing vouchers available for men, women, and children.

Salvation Army Thrift Social Services

Central Office: (775) 688-4555

1931 Sutro St., Reno, NV 89512; (775) 688-4555 ext. 241

Clothing vouchers, food pantry for emergency situations only; mattress program; kitchen starter;

DENTAL/VISION/ HEARING**Community Health Alliance (HAWC)**

Multiple locations; (775) 329-6300;

Accepts Medicaid and some private insurance; sliding fee scale available; must bring proof of income address, ID.

Network Interpreting Service (Formerly Vital Signs)

1-800-284-1043

Interpreter referral services for the deaf in Northern Nevada.

Northern Nevada Center for Independent Living

999 Pyramid Way, Sparks, NV 89431; (775) 353-3599

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; minor home modifications (ramps, grab bars); Referrals and walk-ins welcome.

Vocational Rehab - Services for the Blind and Visually Impaired

1325 Corporate Blvd., Reno, NV 89502; (775) 823-8100

Referrals (Nevada State Vocational Rehabilitation) for vision aids, if needed for employability; Older Blind program for seniors 55+; canes; magnifying glasses

Salvation Army Social Services

Central Office: (775) 688-4555 ext. 241

1931 Sutro St., Suite 101, Reno, NV 89512; (775) 688-4555

Dental and vision referrals.

Truckee Meadows Community College

Dental Hygiene Program

(775) 673-8247

Low cost dental hygiene services (X-rays and cleanings). Call for appointment and pricing.

DISABILITY SERVICES

More to Life

1963 E. Prater Way Sparks, NV, 89434; (775)358-1988

Adult Day Health Center which provides group care for dependent adults during the day; for adults 18+.

Division of Welfare and Supportive Services

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at:

<https://dwss.nv.gov/>

Nevada State Vocational Rehabilitation

Administration Offices: 1933 North Carson, Carson City, NV

(775) 684-4040; fax 684-4184

Offices are shared with Nevada Job Connect (three locations):

1325 Corporate Blvd Reno, NV (775) 823-8100
4001 S Virginia Street #H, Reno NV (775)-834-1970
1675 E Prater Way, Suite 103 (775) 336-5400

Assessment & employment retraining for men and women with disabilities; referrals for medical aids if needed for employability; sliding scale; free services if eligible; vocational rehabilitation; services to the blind and visually impaired; transition student services.

Northern Nevada Center for Independent Living

999 Pyramid Way, Sparks, NV 89431; (775) 353-3599

Advocate and referrals for people with physical and mental disabilities for 60+ in age; referrals for housing; independent living skills; job support; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars).

Restart, Inc. (Formerly Project Restart)

335 Record St. #155, Reno, NV 89512; (775) 324-2622

M-F 8:00am-12:00pm; 1:00pm-5:00pm (except holidays)

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing, Education and Prevention. **Call (775) 784-8090 if in Crisis.**

Sierra Regional Center

605 S. 21st St., Sparks, NV 89431; (775) 688-1930

M-F 8:00am-5:00pm (except holidays)

Washoe County residents; residential and financial support; work training; assist persons with developmental disabilities and their families; adolescent services; accepts Medicaid.

Social Security Administration

1 (800) 772-1213

Supplemental Security Income (SSI); Social Security Disability (SSDI); Medicare, age 65 or collecting SSDI for two years; call for application.

EMPLOYMENT

Day Labor Office

420 Galletti Way, Reno, NV 89431; (775) 687-6899

Registration 6:00am – 3:00pm Mon. - Fri. only; paid daily; no fee; employment/income verification available.

Job Opportunities in Nevada (JOIN)

1201 Terminal Way Suite 104, 89502; (775) 336-4450

Mon- Fri.: 8:00am-5:00pm

Non-profit job training agency designed to help individuals gain needed skills to become more employable in the local labor market; JOIN focuses on occupation-specific training that is offered in the communities we serve.

Labor Finders

440 Rock Blvd., Sparks, NV 89431; (775) 331-1677

Mon.–Fri. 6:00am-6:30pm

Temporary employment; paid daily; no fee; employment/ income verification available.

Labor Ready

4385 Neil Rd., Suite 118, Reno, NV 89502; (775) 827-2010

Temporary employment; no fee; paid daily; employment/ income verification available.

Job Connect

4001 S Virginia Street #H, Reno NV (775)-834-1970

1675 E Prater Way, Suite 103 (775) 336-5400

Job openings, training and career enhancement programs; job search; computerized employment and career information; job link program; self-directed resource center;

Sierra Nevada Job Corp

14175 Mt Charleston St, Reno, NV 89506; (775)789-1000; (789-0839

Low income requirements to qualify; serve ages 16-24; vocational and high school training; provide vocation training for specific job skills such as automotive, culinary, welding etc.

Vocational Rehabilitation

1325 Corporate Blvd., Reno, NV 89502; (775) 823-8100

Assist mentally, physically, or emotionally disabled individuals with resumes, and job searching, working independently;

FINANCIAL AID RESOURCES- ENERGY ASSISTANCE

Catholic Charities of Northern Nevada

500 E. 4th St., Reno, NV 89512; (775) 322-7073

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental)

Community Services Agency

1100 E 8th St., Reno, NV 89512; (775) 786-6023

Emergency utility if funds available. Offers affordable housing to eligible seniors, families and other individuals. Head Start; Energy Efficiency; NV Energy Bill Pay Assistance ; Employment Assistance and Training; Free Income Tax Preparation; Stabilization services (TANF, SNAP, WIC, food pantries, affordable housing, youth services, veterans services, early childhood and adult education, affordable child care).

Consumer Credit Counseling

575 E. Plumb Ln # 100, Reno, NV 89502; (775) 322-6557

Mon. 9:00am-5:30pm, Tues. 10:00am-6:30pm, Weds. 10:00am-6:30pm, Thurs. 9:00am-5:30pm, Fri. 9:00am-5:30pm.

Closed every day during lunch 12:00pm-12:30pm.

Debt repayment plans; free budgeting classes; credit reports; sliding fee scale for senior bill pay; payee services for social security and veterans;

Family Resource Centers

Several Locations: (775) 321-3185

Please call to set up an appointment. M-F, hours vary

Refers out to Central Reno FRC, North Valleys FRC, Northeast Reno FRC, Sparks FRC, and Sun Valley FRC

Information and referral to appropriate center; food; clothing; ESL; parenting classes, medical/dental; TANF; Medicaid applications; refers families to different community resources to help them meet their goals.

Division of Welfare and Supportive Services

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at:

<https://dwss.nv.gov/>

Reno-Sparks Indian Colony Social Services

405 Golden Ln., Reno, NV 89502; (775) 329-2936, Fax (775) 785-8758

Indian general assistance; must be registered in federally recognized tribe; elder protective services; child protective services; education office/youth services; housing

Social Security Administration

(800) 772-1213

Supplemental Security Income (SSI), Social Security Disability (SSDI); Social Security Retirement (62+); call for application.

Veterans Affairs, U.S. Dept. of

5460 Reno Corporate Drive, Reno, NV 89511

(775)786-7200; 1 (800) 827-1000

Readjustment Counseling Service; veterans Services; VA pension and other benefit information.

Washoe Co. Adult Division Services

1001 E Ninth St Reno NV 89503; (775) 328-2700

HCAP – Health Care Assistance Program; skilled nursing; group care placement; burial assistance; Supportive housing program.

FOOD

Family Resource Center

Several Locations: (775) 321-3185

Please call to set up an appointment. M-F, hours vary

Refers out to Central Reno FRC, North Valleys FRC, Northeast Reno FRC, Sparks FRC, and Sun Valley FRC

Information and referrals to appropriate center; food; clothing; ESL; parenting classes, some medical/dental; TNF, Medicaid applications.

Division of Welfare and Supportive Services

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at:

<https://dwss.nv.gov/>

Salvation Army Program (food)

Central Office: (775) 688-4555

1931 Sutro St., Reno, NV 89512; (775) 688-4563 ext. 241

Emergency food bags M-F, 9:00am-11:30am, 1:30pm-3:30pm; Bread M-F 12:30pm.

Emergency rent assistance when funds are available; proof of income, I.D. for household and residence. Worship services/spiritual services.

Community Health Alliance

(775) 770-7500- multiple locations-please call for specific location times and to schedule an appointment.

Free healthy food, personalized nutrition consultation, resource referrals, dental cleaning and/or fluoride every six months (for participants who keep their appointments), help finding a physician or clinic, infant car seats to pregnant moms, hemoglobin testing and much more. To qualify for WIC a client must be pregnant, postpartum or have children less than 5 years old, live in Nevada, and have a moderately fixed income; breast pumps; breast feeding consultation.

Hands of Hope food bank

295 Gentry Way, Suite 19. They are located in the back of the San Gabriel Center at the corner of Yori Ave and Gentry Way.

Through our Shared Maintenance Fee (SMF) of \$10 per family per visit, consumers are able to get fresh milk, eggs, bread, fruits, vegetables, and lots more. Need to show up with \$10 and own basket/ bags at 9:00 Saturday Mornings.

St. Vincent's Food Pantry

500 E 4th St., Reno, NV 89512; (775) 786-5266

Monday-Friday 9am-5pm; Friday 9am-3pm

Emergency food services; picture ID, social security card, and proof of income required.

St. Vincent's Dining Room

325 Valley Rd St., Reno, NV 89503; (775) 329-5363

Lunch served M-Sat 11:30 am-12:30 pm, no charge

Senior Social Services

(775) 328-2590 Senior Social Services

1155 E 9th Street Bldg E Reno, NV

60+; Food pantry program; assistance with grocery shopping for eligible individuals.

Washoe Co. Health Dept. – WIC

1001 E. 9th St. Bldg. B, Reno, NV 89512; (775) 328-2299

Hours Monday-Friday 8am-12pm and 1:00pm-5:00pm

Food supplements for pregnant women, infants, and children under 5 years ; supplements for breastfeeding mothers & infants under 1 yr; nutritional counseling & classes; referrals; no charge.

HEALTHCARE ASSISTANCE

Access to Health Care Program

Member Services Office: 4001 S. Virginia St, Reno Town Mall, Suite F, Reno, NV, 89502

(775) 284-8989; Help line (877) 385-2345

Medical discount program for those that are uninsured, underinsured and qualified based off income and household size. Discounts on medical/dental/and vision services; Women's Health

Connection for women over 40 – pelvic exam, pap smear, breast exam. Monthly membership fee between \$35-40 per month; free colon cancer screening 50-64 years old who qualify.

American Cancer Society

691 Sierra Rose Drive, Suite A, Reno, NV 89511; (775) 329-0600; 1(800)227-2345 24/7

Aimee.giller@cancer.org

Monday through Friday 8:30am to 5:00pm

American Cancer Society Action Network (legislative group); Community engagement; program information; community referrals.

BIOMAT USA

270 E Sixth St., Reno, NV 89501, (775) 329-9421

Hours: 8am-5pm Monday through Sunday

Ages 18-69; plasma donation; need picture ID and social security card; proof of address posted within a month; testing for HIV, Hepatitis B and C and illegally injected drugs; must have proof residency.

Care Chest

7910 N. Virginia St., Reno, NV 89506; (775) 829-2273; Fax 829-8745

Mon. – Fri. 9:00am-5:00pm.

Medical equipment; orthopedics, supplements, diabetic supplies, prescription assistance; nutritional program; lice program for school aged children; independent living program (assistive equipment for home installation); loan program for disabled individual to purchase assistive equipment); resource referral; no charge if eligible; services provided to those that are uninsured or underinsured.

Carson Tahoe Behavioral Health: Inpatient

1080 N. Minnesota St. Carson City NV (775) 445-7350

Admission: 24hrs, 7 days a wk.

Inpatient, patient must be 18 yrs. old, patient must have a psychiatric diagnosis, patient must be medically stable, and patient must have an acute issue. Chemical dependency and Psychiatric treatment offered.

Carson Tahoe Behavioral Health: Outpatient

Carson Tahoe Specialty Medical Center

775 Fleischmann Way, Carson City, NV (775) 445-7756 Chemical dependency and psychiatric treatment offered. Services include: Drug testing, anger management, Anxiety, General adult and adolescent behavioral services, psychosocial rehabilitative services.

Carson Tahoe Behavioral Health Senior Pathways

775 Fleischmann Way, Carson City, NV; (775) 445-8181.

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty. Inpatient and Outpatient services available: process groups, life skills training and individual and family therapy.

Crisis Pregnancy Center

853 Haskell St. Reno, NV 89509; (775) 826-1999

Infant/ maternity clothes (for those enrolled in “earn by you learn program”), free pregnancy test, counseling, referrals, no resources for abortions.

Family Resource Centers

Several Locations: (775) 321-3185

Please call to set up an appointment. M-F, hours vary

Refers out to Central Reno FRC, North Valleys FRC, Northeast Reno FRC, Sparks FRC, and Sun Valley FRC

Information and referral to appropriate center; food; clothing; ESL; parenting classes, some medical/ dental; TNF, Medicaid applications.

Health Care for Homeless Veterans

350 Capitol Hill, Reno NV; (775) 324-6600

Monday-Friday 7:00am- 3:30pm

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless or at risk of becoming homeless. Services include drop ins for laundry and showers, medical care, Veterans Justice Outreach Program, outpatient and residential case management, transitional and permanent housing through HUD-VASH, substance abuse treatment, mental health treatment, and assistance with residential issues.

HIV Outreach Testing

(775) 328-3647

Washoe County Health Department. Call for locations, times, and appointments for free HIV testing.

Sexual Health Clinic: open M-F, sliding fee scale (775) 328 2470

1001 east 9th st. building B reno 89512. HIV testing STD testing/treatment, and family planning services

Planned Parenthood M: 9:00am-7:00pm, Tu-F: 9:00am-5:00pm (775) 688-5555

455 West 5th st., Reno NV, 89503

Northern Nevada HOPES – free HIV testing – (775)348-2893

580 West 5th st. Reno, NV 89503 M-Th: 8:00am-7:00pm, F: 8:00am-5:00pm

More to Life

1963 E. Prater Way Sparks, NV, 89434; (775)358-1988

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

Nevada Check Up

1000 E Williams St., suite 200, Carson City, NV 89701; 1-800-360-6044

Low-cost, comprehensive health care coverage for uninsured; Children 0-19 years old from low-income working families: state-funded; will not cover prior to employment.

Division of Welfare and Supportive Services

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at: <https://dwss.nv.gov/>

Reno Cancer Foundation

1155 Mill St, Reno, NV 89502; (775) 329-1970

Mon, Wed, Fri 9:00am-4:00pm

Must leave voicemail. 24-hour answer line; provides limited financial assistance to needy cancer patients. Assistance is designed to help with living costs, i.e., rent, emergency food, insurance, transportation, etc.

Reno-Sparks Tribal Health Clinic (RSTHC)

1715 Kuenzli Lane, Reno, NV 89502; (775) 329-5162

M-F 8:00am – 5:00pm

Medical clinic (including optometry and dentistry), behavioral health, substance abuse, pharmacy, chiropractor and radiology, diabetes wellness center, must provide proof of enrollment in a federally recognized tribe.

Salvation Army (Healthcare)

Central Office: (775) 688-4555

1931 Sutro St., Reno, NV 89512; (775) 688-4555

Some funding available for prescriptions, antibiotics only, eye exam and glasses and one dental extraction. Picture I.D., social security card needed

Schering’s “Commitment to Care” Program

1-800-521-7157

Assistance with Hepatitis C, cancer medications (Prescription Program-drug specific). May have income or insurance.

Senior Care Plus

830 Harvard Way, Reno, NV 89502; (775) 982 -3112 or toll free (888)775-7003

Hours: Monday-Friday 8:00am-5:00pm

Medicare HMO insurance, must be (Hometown Health) eligible A&B, a Washoe Co. resident and no end stage renal disease; services available to Churchill Co, Douglas Co, Lyon Co, Storey Co and Carson City; \$10 premium plan; prescription reimbursement, \$240/ quarter, some vision and dental.

Senior Dimensions(Senior and Disability Rx Program)

4126 Technology Way, Carson City, NV 89706; (775) 687-4210 opt. 7; 1-800-704-2797;1-866-303-6323 opt 7

Must leave voicemail and call will be returned within 24 hours. Located within the Nevada Department of Health and Human Services. Medicare HMO insurance, must be eligible A&B, a Washoe County resident and no end stage renal disease, no monthly premium for basic plan, prescription reimbursement; routine vision. Insurance coverage for prescription drugs for seniors 61+, low income. Must be NV resident for one year and eligible for Medicaid prescription.

Social Security Administration

1 (800) 772-1213

Medicare, age 65+, or on Social Security Disability (SSD) for two years.

Washoe County Adult Social Services

1001 E 9th St Bldg C, Reno, NV 89511; (775) 328-2700,

Mon. – Fri. 7:00am-5:00pm.

Indigent medical assistance. No emergency assistance available; HCAP – Health Care Assistance Program, eligibility for clinic services, assistance with hospital bills, skilled nursing, group care placement, and burial assistance (must qualify).

Women’s Health Connection (NV State Health Division)

(877) 385-2345

4150 Technology Way, Suite 210 Carson City, NV 89706

Women 40 years of age or older; Free breast exam, pap, and cervical cancer screening for women; must be uninsured and no Medicaid/care, low income.

HEALTHCARE MEDICAL

Carson Tahoe Behavioral Health: Inpatient

1080 N. Minnesota St. Carson City NV (775) 445-7350

Admission: 24hrs, 7 days a wk.

Inpatient, patient must be 18 yrs. old, patient must have a psychiatric diagnosis, patient must be medically stable, and patient must have an acute issue. Chemical dependency and Psychiatric treatment offered.

Carson Tahoe Behavioral Health: Outpatient

775 Fleischmann Way, Carson City, NV (775) 445-7756

Carson Tahoe Specialty Medical Center; Chemical dependency and psychiatric treatment offered. Services include: Drug testing, anger management, Anxiety, General adult and adolescent behavioral services, psychosocial rehabilitative services; individual, couples, group and family therapy.

Carson Tahoe Behavioral Health Senior Pathways

775 Fleischmann Way, Carson City, NV; (775) 445-8181

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty; Inpatient and Outpatient services available; process groups, life skills training and individual and family therapy.

Concentra

6410 south Virginia Street, NV 89511, (775) 322-5757

M-F: 7:00am-7:00pm 9:00am-4:00pm Saturdays

Occupational injuries and medicine; physical (Formerly NV Occupational Health Center) therapy, rehab and pain management; referral from employer required, c-4 form is needed, help filling out this form can be provided; drug screening and drug/alcohol test; urgent care;

HAWC Community Health Center

1055 S. Wells Ave. Reno, NV 89502; (775) 329-6300

M-F: 7:00am-6:00pm

Family practice. Medical; dental; psychological services for adults. Medicare, Medicaid, no charge if eligible.

HAWC Outreach Clinic

335 Record St., Suite 254, Reno NV 89512-3327; (775) 324-2599

M-F: 6:30am-4:30pm

Medical outreach team for homeless individuals.

HIV Testing.....See "Health Care Assistance"

Nevada Early Intervention Services

2667 Enterprise Rd., Reno, NV 89512; (775) 688-1341

8:00am-5:00pm M-F

Children birth to 3 years old; developmentally delayed children; developmental specialist; speech therapy; occupational therapy; physical therapy; dietician/nutrition; developmental pediatrician; Medicaid; if eligible, no charge to families.

Northern Nevada H.O.P.E.S (Social Services)

Clinic - 580 West 5th Reno, NV 89503; (775) 786-4673

M-F: 8:00am-5:00pm, closed during lunch 12-1pm

Operate on a sliding fee scale, accepts Medicaid and Medicare; provides primary care services; chronic disease management; women's health services; behavioral health services; substance abuse

counseling; case management; STD, HIV, Hep C; Harm reduction and outreach; pharmacy and prescription delivery. Serves underserved populations such as the homeless, drug users, LGBT community, and the Hispanic community.

Northern Nevada Medical Center (NNMC)

2375 E Prater Way, Sparks, NV 89434; (775) 331-7000

Medical hospital serving the Sparks area.

Hospital Emergency Room; (775) 356-4040

Pharmaceutical Programs

See “Health Care Assistance” For Schering, see “Commitment to Care”

Planned Parenthood

455 W. 5th St., Reno, NV 89503; (775) 688-5555

Open 9:00am-5:00pm Monday - Friday

Birth control, pregnancy testing, hormone replacement, Sexually Transmitted Infection (STI) diagnosis, HIV testing, & PAP smears; Medicaid, no Medicare; call to make an appointment.

Renown Health Care Center Clinic

21 Locust St., Reno, NV 89502; (775) 982-5270; FAX (775) 982-5288

7:15am-5:00pm M-F

Indigent medical care, appts., walk-ins are only for established patients with acute needs.

*Must apply at Washoe County Adult Social Services, 1001 E 9th Street, Bldg C, Rm 135 and meet eligibility requirements in order to use services.

Reno-Sparks Tribal Health Clinic (RSTHC)

1715 Kuenzli Lane, Reno, NV 89502; (775) 329-5162

M-F 8:00am – 5:00pm

Medical clinic (including optometry and dentistry), behavioral health, substance abuse, pharmacy, chiropractor and radiology, diabetes wellness center, must provide proof of enrollment in a federally recognized tribe.

St. Mary’s-Neil J. Redfield

3915 Neil Rd., Reno, NV 89502;(775) 870-4333

Monday through Friday 8-4:30

Take Medicaid, Medicare (not for new patients); sliding scale fee; accepts some private insurance; appointment needed; provides comprehensive primary and preventative health care and education to children and adults. See established pts by appointment only. No walk-ins.

St. Mary’s Regional Medical Center

235 W. 6th St., Reno, NV 89503; (775) 770-3000

Hospital/ER

Community Health Alliance Sun Valley Clinic.

5295 Sun Valley Blvd. # 5, Sun Valley, NV 89433; (775) 870-4334

Take Medicaid, Medicare (not for new patients); sliding scale fee; accepts some private insurance; appointment needed; provides comprehensive primary and preventative health care and education to children and adults. See established pts by appointment only. No walk-ins.

Veterans Affairs Medical Center

975 Kirman Avenue, Reno, NV, 89502; 786-7200

Hospital/ER

Washoe Co. Adult Social Services

1001 E 9th St Bldg C, Reno, NV 89511; (775) 328-2700,

Mon. – Fri. 7:00am-5:00pm.

Indigent medical assistance. No emergency assistance available; HCAP – Health Care Assistance Program, eligibility for clinic services, assistance with hospital bills, skilled nursing, group care placement, and burial assistance (must qualify).

Washoe Co. TB Clinic

10 Kirman Ave., Reno, NV 89502, (775) 785-4785

Testing for those at risk for contracting TB; NO testing for school or employment; treatment and management for persons with active TB. Medicaid; accepts some insurance; sliding fee scale.

Washoe Co. Health District – TB Clinic

1001 E. 9th St. Bldg. B, Reno, NV 89512; (775) 325-8029

Hours: M-F 7:00am-5:00pm

Communicable disease investigation and prevention; HIV counseling and testing, family planning, immunizations for children; hepatitis B prevention, sexually transmitted disease diagnosis education and treatment. Medicaid; accepts some insurance; sliding fee scale.

Teen/ Health Mall (clinic).

(775) 328-2470

7:30am-5:00pm M-F

Medicaid/ some insurance, sliding fee scale, no Medicare ,birth control, std testing and treatment HIV screening and counseling; confidential one stop services for teens ages 14-19.

Renown Medical Center

1155 Mill St., Reno, NV 89502-Main hospital

Main Number: (775) 982-4100

Health Hotline: (775) 982-5757

Hospital/ER

The Pregnancy Center

975 Ryland #105, Reno, NV 89502; Fax (775) 982-5640

M-F 8am-5pm

Pregnancy testing, prenatal care; Medicaid, insurance, sliding fee scale.

Women's Health Connection...See "Health Care Assistance"

HOUSING AND SHELTER

City of Reno Housing Authority

Main admin section 1525 East 9th street 85912; (775) 329 -3630

Monday – Friday 8:00am- 5:00pm admissions

Housing assistance program, affordable rentals, home buyers programs, moderate rehabilitation program one apartment, Section 8 Vouchers; applications, eligibility, information and referrals.

Committee to Aid Abused Women (CAAW)

1735 Vassar St., Reno, NV 89502; (775) 329-4150, Fax (775) 785-7550,

Shelter, food, clothing, and community referral; women and children. Free service

Reno-Sparks Gospel Mission

335 Record Street, Reno, NV 89501, (775) 329-0485

Families and single men, women, and children; registration for women 9:00a.m., registration for men 2:00pm., 3 free nights with breakfast and supper; shave, shower, and hygiene packs available; free drug treatment program; transitional housing, weekly charges.

Reno-Sparks Indian Colony Housing Department

9055 Eagle Canyon Dr., Sparks, NV 89441; (775) 785-1300,

Enrollment Office (775) 786-3363

Office Hours: 8:00am-5:00pm Monday through Friday

Low-income housing, must be enrolled in Reno Sparks Indian Colony.

Ridge House

900 W. 1st St. suite 200, Reno, NV 89503; (775) 322-8941

Long term residential treatment program for substance abuse, specializing in ex-felons. Outpatient groups, substance abuse counseling, substance abuse evaluations, room and board, men and women 18+. Sliding fee scale and will accept Medicaid. Prisoner reentry substance abuse program.

Workforce department, work with companies that employ ex-felons for job opportunities, computers for job searches, mental health evaluations, marriage and family counseling.

A Safe Embrace

780 E. Lincoln Way, Sparks, NV 89434

Toll Free: (877)781-0565

24 Hour Crisis Hotline: (775) 322-3466

Victims of domestic violence, emergency shelter for women and children, support groups, in-house counseling, children's programs, community education, legal advocacy, information and referrals

Safe Harbors of Nevada

469 E. 9th St., Reno, NV, 89512; (775) 337-6777

Sober residential facility that helps with the reentry of ex-offenders and non-offenders into society. Rehabilitation for substance abusers. Men and women welcome. Sliding deposit.

St. Vincent's Residence

395 Gould St., Reno, NV 89502; (775) 322-7073

Transitional housing; weekly, monthly, Section 8; weekly charges.

Community Assistance Center

(775) 657-4675

Services provided by Volunteers of America:

335 Record Street, Reno, Nevada 89512

Hours: M-F 9-5

-The **Men's Shelter** provides 158 beds for single men, who may stay for up to three months in a six month period. A smaller dorm room is reserved for veterans under a contract with the VA. A day room is made available as a warming center for up to 65 additional men on winter nights when temperature falls below 32 degrees. The day room is also made available during hot summer days from 11:30a.m.-4:00p.m. Individuals work with staff on an individualized case plan. For more information, please call (775) 329-4141.

-The **Women's Shelter** provides 50 beds for single women. A day room is made available as a warming center for up to 32 additional women on winter nights when temperature falls below 32 degrees. Individuals work with staff on an individualized case plan. For more information, please call (775) 329-4145.

-The **Family Shelter** has 21 individual units for families and 6 additional units in the Maternity Center for single women who are in the third trimester of pregnancy or have a child under the age of two. Families may stay for up to six months and work with staff on an individualized case plan. Play group for children. For more information, please call (775) 322-9574.

-The **ReStart Program** provides mental health services and homeless prevention, emphasizing a wrap-around approach to clinical services, case management, mental health support, payee service, permanent long-term housing, and Homeless Prevention and Rapid Re-Housing programs. (775) 324-2622

-The **Resource Center** is a place where individuals may use a computer and telephone and receive mail and referrals to other agencies and services in the community. For more information, please call (775) 657-4675.

LEGAL

Legal Services, University of Nevada-Reno

3rd floor of the ASUN Joe Crowley student union; (775) 784-6132

FREE and CONFIDENTIAL access to legal information and referrals for any legal problems to all members within the University Community.

Nevada Legal Services

204 Marsh Ave, Reno, NV 89509; (775) 284-3491

Hours M-Th 8:30am 5:00pm closed 12 - 1 open for new intakes, Friday: same hours.

Advice on public benefits, subsidized housing, Medicaid and county medical issues, work-related issues, Indian law and some landlord/tenant, consumer and family law, Social Security denials, as well as TANF and Food Stamp denials. Conducts bankruptcy clinics, serves only Individuals of low-income.

Senior Law Project

1155 E. 9th St. Suite 25, Reno, NV 89512; (775) 334-3050

Age 60+, Washoe County residents; real property and housing issues, foreclosure prevention, mediation assistance, elder rights law, social security, Medicare/ Medicaid issues, wills, consumer matters, durable power of attorney seminars. No criminal cases, divorces, trusts, or bankruptcies.

Silver State Council Fair Housing (Formerly Truckee Meadows Fair Housing)

110 W Arroyo, Suite A, Reno , NV 89509

P.O. Box 3935, Reno, NV 89505; 1-888-585-8634; (775) 324-0990

Information and assistance with housing discrimination; enforcement and investigation assistance; no fee; statewide services; assist people with disabilities with accessibility issues.

Washoe County District Attorney

Mills B Lane Justice Center, 1 South Sierra Street, South Tower, 4th Floor, Reno, NV;

(775) 328-3200

Assistance in court (Family Support Division) orders for and collection of child support, payment history available.

Washoe Legal Service

299 So. Arlington Ave, Reno, NV 89501; (775) 329-2727

Landlord, tenant, consumer issues, bankruptcy (referrals), divorce with domestic violence, child custody with child abuse, child advocacy, Pro Bono Dept.. Immigration and VAWA (Violence against Women Act). UVISA petition for non-immigrant status. Washoe County resident and low-income. Seniors 60+ referrals. No charge if eligible.

Mon-Fri 8-5, closed on weekends.

MENTAL HEALTH SERVICES

Behavioral Health Services (BHS) - Inpatient

1080 N.Minnesota Street, Carson City, NV 89703; inpatient: (775) 445-7350
Assessments and referrals. Adults only (18+). Inpatient /outpatient services, mental health and substance abuse. Outpatient unit works with adolescents and children also. Medicaid, Medicare, most insurances.

Behavioral Health Services (BHS) – Outpatient

775 Fleischmann Street, 2nd floor, Carson City, NV 89703; outpatient: (775) 445-7756
Offers outpatient mental health and substance abuse services to adults, adolescents, and children. No psychiatric help.

Center for Hope of the Sierras

3740 Lakeside Drive Suit 201 Reno NV, 89509; (775) 828-4949
Provides treatment related to eating disorders. Offers in-patient residential treatment (female ages 16 and older); partial hospitalization (male and female ages 14 and older); and intensive outpatient (male and female ages 14 and older). Accepts most major insurance. Offers sliding fee scale on a case by case basis.

Community Triage Center – Reno (WestCare)

315 Record Street, suite 103, Reno, NV 89502; (775) 348-8811
24 hr. facility
Adult Males and Females 18 and older; Safe, medically supervised detoxification services; Triage services for persons with mental illness. Temporarily houses “wandering” adults. Sliding fee scale.
www.westcare.com

Compassionate Friends

(775) 750-7005
Non-profit. Parent and sibling grief support group for families who have lost a child (of any age).
Reno Group: Second Monday of each month from 7pm-830 pm; St. John’s Presbyterian Church of Reno MusicRoom, 1070 West Plumb Lane
Carson Group: Last Tuesday of each month from 7:00pm-8:30pm at the Carson Tahoe Cancer Resource Center, 1535 Medical Parkway- Contact Delores at (775) 883-4415 for more information

Crisis Call Center

900 N Virginia Street, Reno, NV 89557
(775) 784-8090
1-800-992-5757 (24 hour crisis line)
1-800-273-8255
Or Text- #839863 and the message word “Listen”

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse reporting, survivors support groups; grief counseling referrals.

Downing Counseling Clinic

UNR Education Bldg. Room 3007; (775) 682-5516,

Open Mon-Thurs 10-7, Fri 10-5

Individual counseling, couples counseling, family counseling, play therapy, consultation, referrals, sliding fee scale for services; adults; children ages three and up; no Medicaid or Medicare.

Family Behavioral Health

2105 Capurro Way Suite #260, Sparks, NV 89431

(775) 378-2775, Fax (775) 622-3979

Services include Assessments, Therapy, Basic Skills Training and Psychosocial Rehabilitation (PSR), Peer Support, and Crisis Intervention Services. Services are outpatient and provided in the recipients natural environment (home, kinship care, foster care), and in the community (school, after school program etc.) Medicaid Fee-For-Service (FFS) Only- At no cost to the family.

Family Counseling Service of N. Nevada

575 E. Plumb Ln #100, Reno, NV 89502; (775) 329-0623

M, Th, Fri: 9:00am-5:30pm, T, W: 10:00am-6:30pm, closed 12:00pm-12:30pm every day.

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale

Carson Tahoe Behavioral Health Senior Pathways

775 Fleischmann Way, Carson City, NV; (775) 445-8181

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty; Inpatient and Outpatient services available; process groups, life skills training and individual and family therapy.

Health Care for Homeless Veterans

350 Capitol Hill, Reno NV; (775) 324-6600

Monday-Friday 7:00am- 3:30pm

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless, or at risk of becoming homeless. Services include drop ins for laundry and showers, medical care, Veterans Justice Outreach Program, outpatient and residential case management, transitional and permanent housing through HUD-VASH, substance abuse treatment, mental health treatment, and assistance with residential issues.

Mojave Mental Health

Moana Professional Center, 745 West Moana Lane, Reno, NV 89509 (775) 334-3033

Psychiatric med clinic for children and adults, outpatient services for children and adults, targeted case management for children and adults, day treatment for adults, free payee service for adults.

Services are provided for individuals with fee-for-service Nevada Medicaid or Medicare. Eligibility for each service is determined through a comprehensive clinical assessment.

Nevada Equine Assisted Therapy

Located at the University of Nevada's (UNR) Equestrian Center, on the corner of Valley Road and Sadlier Way. Going East or West on the I80, you take the Wells Ave exit.

(775)473-5548

Nevada Equine Assisted Therapy is a program which addresses social, emotional, and behavioral issues through work done with horses. Some issues that are addressed include: trust, anxiety, impulsivity, addiction recovery, anger management, autism spectrum disorder, oppositional defiant disorder, pervasive developmental delay, post-traumatic stress disorder, attention deficit/hyperactivity disorder. Works with children, teens, adults and seniors. Some group work.

Northern Nevada Adult Mental Health Services (NNAMHS)

480 Galletti Way, Bldg. 25, Dini-Townsend Hospital, Sparks, NV 89431; (775) 688-2001

Adults only, inpatient/outpatient services, Medicaid, Medicare, sliding fee scale. No VA insurance.

Northern Nevada Center for Independent Living

999 Pyramid Way, Sparks, NV 89431; (775) 353-3599

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars). Referrals and walk-ins welcome.

Renown Behavioral Health

Intensive Outpatient Program: 850 Mill St. Suite 301, Reno, NV 89502; (775) 982-5318

Counseling Services: 15 McCabe Drive Suite 200, Reno, NV 89502; (775)982-2856

Child and Family Services: 15 McCabe Drive Suite 200, Reno, NV 89502; (775) 982-2862

Outpatient, partial hospitalization, adults, adolescents, chemical dependency/ psychiatric services, medication management, psychological testing, Medicare, Medicaid, insurance, free assessments, medication management, individual or family therapy, issue-specific group counseling.

Restart, Inc. (Formerly Project Restart)

335 Record St. #155, Reno, NV 89512; (775) 324-2622

M-F 8:00am-12:00pm; 1:00pm-5:00pm (except holidays)

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing, Education and Prevention. Call (775) 784-8090 if in Crisis.

Senior Bridges Intensive Outpatient

2385 E. Prater Way, Suite 101, Medical Office Bldg., Northern Nevada Medical Center, Sparks, NV 89434; (775) 356-1279, Emergency after 4:00p.m (775) 356-4071

Adults 50+, intensive outpatient treatment for anxiety, depression. Program is 2 days per week, consisting of 3 groups per day, 10:00-2:00. Inpatient acute mental health treatment. Medicare, Medicaid, and other insurance. Do not accept HHP insurance.

Sierra Regional Center

605 S. 21st St., Sparks, NV 89431; (775) 688-1930

M-F 8:00am-5:00pm (except holidays)

Washoe County residents; residential and financial support, work training, assist persons with developmental disabilities and their families. Adolescent services; accepts Medicaid.

West Hills Hospital

1240 E. 9th St., Reno, NV 89512; (775) 323-0478

Toll Free: (800) 242-0478

Assessment and referrals, acute inpatient care for children, acute inpatient psychiatric care for adults, adult chemical dependency program, intensive outpatient program, Medicaid to age 20, Medicare, insurance; free assessments.

POLICE SERVICES**Crisis Call Center**

(775) 784-8090

1-800-992-5757 (24 hour crisis line)

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse reporting, survivors support groups; grief counseling referrals

Non-emergency Dispatch: (775) 334-2677 (Cops)

Reno Police Sub Station

Main Station: 455 E 2nd Street, Reno, NV; (775) 334-2175

Neil Road Substation: 3905 Neil Road, Reno NV; (775) 334-2550

Citi Center Substation: 333 N Center Street, Reno, NV; (775) 689-2960

Reno Police Department Misdemeanor/Family Crimes Unit

(775) 334-2134

Sparks Police Department

1701 E. Prater Way, Sparks, NV 89434; (775) 353-2231

If an emergency, please call 911.

UNR Campus Police

1664 N. Virginia Street, Reno, NV 89557-250

(775) 784-4013

In case of emergency dial 911 (dial 9 for on campus)

Non-Emergency Assistance (775) 334-2677

Washoe County Sheriff's Office

(775) 328-3001 (Office)
(775) 785-4629 (Dispatch)
911 Parr Blvd., Reno, NV 89512

PROTECTIVE / VICTIM'S SERVICES

A Safe Embrace

780 E. Lincoln Way, Sparks, NV 89434
Toll Free: (877)781-0565
24 Hour Crisis Hotline: (775) 322-3466

Victims of domestic violence, emergency shelter for women and children, support groups, in-house counseling, children's programs, community education, legal advocacy, information and referrals

Committee to Aid Abused Women (CAWW)

1735 Vassar St., Reno, NV 89502; (775) 329-4150

Shelter, transitional housing, clothing, and support groups for women and children.

Crisis Call Center

900 N Virginia Street, Reno, NV 89557
(775) 784-8090
1-800-992-5757 (24 hour crisis line)
1-800-273-8255

Or Text- #839863 and the message word "Listen"

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse reporting, survivors support groups; grief counseling referrals.

Nevada Aging and Disability Services Division

445 Apple St. Suite 104, Reno, NV 89502; (775) 688-2964, After hours M-F (775) 784-8090
Investigation and reporting of elder abuse, 60+, senior resource referral and information, community ombudsman, Community Home-based initiative program, personal care and homemaking services, 65+, low income.

Family Counseling Service of N. Nevada

575 E. Plumb Ln #100, Reno, NV 89502; (775) 329-0623

M, Th, Fri: 9:00am-5:30pm, T, W: 10:00am-6:30pm, closed 12:00pm-12:30pm every day.

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale

Nevada Humane Society

(775) 856-2000

2825 Longley Lane Reno

Open 11:00am-6:30pm 6 days a week; 10:00am-6:30pm Saturdays
Emergency boarding for pets due to domestic violence hospitalization; no cost; must have agency referral; animal surrenders; pet adoptions; spay neuter services; clinic.

Victim Services Unit through Reno Police Department

(775) 657-4519

455 East Second Street, Reno, NV 89502

Serve victims of crime, treating them with respect and dignity while responding to their needs and concerns. Educate victims of crime on their rights, committed to providing the most professional, empowering advocacy possible while assessing each case on an individual basis.

Reno-Sparks Indian Colony Social Services

405 Golden Ln., Reno, NV 89502; (775) 329-5071, Fax (775) 785-8758

Women's Circle: 324-4600 (domestic violence group)

Indian general assistance. Must be registered in federally recognized tribe, elder abuse, child protective services.

Victims of Violent Crime

1050 East William Street #400 Carson City, NV 89701; (775)687-8428

FAX (775) 6687-8411

Assistance with medical costs, compensations for lost wages, counseling and funeral expenses; must file a police report within 5 days; must file application with agency within 1 year.

Washoe Co. Dept. of Social Services

Child Protective Services: to report abuse or neglect of children (775) 785-8600

350 S Center Street, Reno, NV 89501

Adult Protective Services: to report abuse or neglect of adults 18 to 59: (775) 328-2785

1001 E Ninth Street, Building C, Reno, NV, 89511

Washoe County Senior Services Center

Reno Center: 1155 E. 9th St., Reno, NV 89512, (775) 328-2575

Mon-Fri: 8:00-5:00

Sparks Center: 97 Richards Way, Sparks, NV 89431. 353-3110

Mon-Fri: 9:00-3:30

Sun Valley Center: 115 West 6th Avenue, Sun Valley, NV 89433. 673-9417

Mon-Fri: 9:00-1:00

Lunch 11:30am-12:30pm, \$2.00 suggested donation ages 60 and over; \$4.00 drop-in fee under age 60

Serves ages 60+ , congregate and home delivered meals, social workers provide case management services, representative payee program, aging and disability resource center, homemaker services,

adult day care, nonprofit senior law services-consumer related, senior center, social service, county library.

Washoe County Vine

1-877-332-8463

1-888-268-8463

Victim Information and notification of offender status; search for an offender, information update available. May choose to register for automated notification call when an inmate is released transferred, or in the unlikely event that the individual escapes.

SENIOR CITIZENS

Adult Day Care Services “Day Break”

1155 E. 9th St., Reno, NV 89512; (775) 328-2591

Adults with disabilities (18+) in need of care and recreation, meal and snack, respite for caregivers, RN, LPN, and social worker on staff, county health aid, Medicaid, fee based; for Alzheimer’s and Dementia Patients.

Carson Tahoe Behavioral Health Senior Pathways

775 Fleischmann Way, Carson City, NV; (775) 445-8181

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty; Inpatient and Outpatient services available; process groups, life skills training and individual and family therapy.

Nevada Aging and Disability Services Division

445 Apple St. Suite 104, Reno, NV 89502; (775) 688-2964, After hours M-F (775) 784-8090

Investigation and reporting of elder abuse, 60+, senior resource referral and information, community ombudsman, Community Home-based initiative program, personal care and homemaking services, 65+, low income.

Foster Grandparent Program

1380 Greg St. Suite 212, Sparks, NV 89431; (775) 358-2768

Senior Volunteers for schools, reading, and math program, including exam and evaluation for low income seniors, 55+.

Senior Bridges Intensive Outpatient

2385 E. Prater Way, Suite 101, Medical Office Bldg., Northern Nevada Medical Center, Sparks, NV 89434; (775) 356-1279, Emergency after 4:00p.m (775) 356-4071

Adults 50+, intensive outpatient treatment for anxiety, depression. Program is 2 days per week, consisting of 3 groups per day, 10:00-2:00. Inpatient acute mental health treatment. Medicare, Medicaid, and other insurance. Do not accept HHP insurance.

Senior Community Service (Employment Program AARP)

1135 Terminal Way, Suite 102, Reno, NV 89502; (775) 323-2243

Employment assistance for low income seniors 55+. Department of Labor Older American Act Title V Exempt Funds; No Charge; Call for appointment; Services for those in need of a job; must be below 125% Federal Poverty Level; work 18 hours per week with minimum wage of \$8.25.

Senior Companion Program

1380 Greg St. Suite 212, Sparks, NV 89431; (775) 358-2322

Seniors helping seniors. Low income seniors 55+; companionship; transportation; shopping assistance; client to fill out application; no charge.

Washoe County Senior Services Center

Reno Center: 1155 E. 9th St., Reno, NV 89512, (775) 328-2575

Mon-Fri: 8:00-5:00

Sparks Center: 97 Richards Way, Sparks, NV 89431. 353-3110

Mon-Fri: 9:00-3:30

Sun Valley Center: 115 West 6th Avenue, Sun Valley, NV 89433. 673-9417

Mon-Fri: 9:00-1:00

Lunch 11:30am-12:30pm, \$2.00 suggested donation ages 60 and over; \$4.00 drop-in fee under age 60

Serves ages 60+ , congregate and home delivered meals, social workers provide case management services, representative payee program, aging and disability resource center, homemaker services, adult day care, non profit senior law services-consumer related, senior center, social service, county library.

Social Security Administration

1(800) 772-1213

Supplemental Security Income (SSI), Social Security Disability (SSDI); Social Security Retirement (62+); call for application.

www.ssa.gov

Office of Veteran's Services

5469 Reno Corporate Drive, Reno NV 89502; 1-800-827-1000

Open Monday through Friday 8am to 4pm

VA pension and other benefit information.

Veterans Sierra NV Health Care System

975 Kirman Avenue, Reno, NV, 89502; 786-7200

Primary and Secondary care.

Washoe County Adult Division Services

1001 E 9th St Bldg C room 135, Reno, NV 89511; (775) 328-2700,

Mon. – Fri. 7:00am-5:00pm.

No emergency assistance available, skilled nursing, group care placement, and burial assistance (must qualify).

SERVICES

U.S. Citizenship and Immigration Services (USCIS)

(Formerly Immigration and Naturalization Service) (INS)

1351 Corporate Blvd., Reno, NV 89502; 1-800-375-5283

790 Sandhill Road, Reno, NV 89521

Mon – Fri. 8:00am- 5:00pm, Sat. 9:00am-5:00pm

Applications, green cards, renewal, naturalizations, travel, employment authorization, fingerprints, immigration court, re-entry, etc. No walk-Ins, schedule appointment.

More to Life

1963 E. Prater Way Sparks, NV, 89434; (775)358-1988

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

Nevada Humane Society

(775) 856-2000

2825 Longley Lane Reno

Open 11:00am-6:30pm 6 days a week ;10:00am-6:30pm Saturdays

Emergency boarding for pets due to domestic violence hospitalization; no cost; must have agency referral; animal surrenders; pet adoptions; spay neuter services; clinic.

Northern Nevada Literacy Council

1400 Wedekind Rd., Reno, 89512; (775) 356-1007

Adult basic literacy, GED, ESL, reading, and writing assistance for no charge. Tutoring requires a fee, call to inquire. Preparation classes for GED and basic adult literacy education classes available.

Vital Records Office

4150 Technology Way suite 104, Carson City, NV 89706; (775) 684-4242

Certified copies of birth & (NV State Health Division) death records for Nevada; adoption, paternity, corrections. Call for charges, index of Marriage/Divorce records also available (held by county in which given; office will refer you to county).

Vital Statistics Office

1001 E. 9th St. Bldg. B., First Floor, Reno, NV 89512; (775) 328-2456

Hours are Monday/Wednesday/Friday 8:00am-12:45pm and 2:00pm-4:30pm

Certified copies of birth & (Washoe Co. Health District) death records for Washoe County only. Call for charges. No marriage/divorce records.

SUBSTANCE ABUSE/ ADDICTION TREATMENT

Alanon/ Alateen

<http://www.nevadaal-anon.org/meetinglist.html>, (775) 348-7103
Schedule of meetings and services, live operator available, no charge.

Alcoholics Anonymous

nnig.org, 436 South Rock Blvd. Sparks, NV, 89431 (775) 355-1151
Office hours Mon-Fri 9am-5pm.
Schedule of meetings and services, live operator available, 24/7 answering service, no charge.

Bristlecone

704 Mill St, Reno, NV 89502
(775) 954-1400
1725 S McCarran Blvd, Reno, NV 89502
(775)954-1400
Bristlecone offers the full range of treatment and prevention services including social model detoxification, residential, transitional living, outpatient, aftercare, and community education and outreach.

Community Triage Center – Reno (WestCare)

315 Record Street, suite 103, Reno, NV 89502; (775) 348-8811
24 hr. facility
Adult Males and Females 18 and older; Safe, medically supervised detoxification services; Triage services for persons with mental illness. Temporarily houses “wandering” adults. Sliding fee scale.

Empowerment Center

7400 South Virginia Street,
Reno, NV 89511 (775)853-5441
Transitional living for individuals struggling with addictions. 90 day program, sober living, 12 step program, workforce development, financial literacy courses. No sliding fee scale.
Currently not accepting Medicaid.

Nevada Equine Assisted Therapy

Located at the University of Nevada’s (UNR) Equestrian Center, on the corner of Valley Road and Sadlier Way. Going East or West on the I80, you take the Wells Ave exit.
(775)473-5548
Nevada Equine Assisted Therapy is a program which addresses social, emotional, and behavioral issues through work done with horses. Some issues that are addressed include: trust, anxiety, impulsivity, addiction recovery, anger management, autism spectrum disorder, oppositional defiant disorder, pervasive developmental delay, post-traumatic stress disorder, attention deficit/hyperactivity disorder. Works with children, teens, adults and seniors. Some group work.

The Life Change Center

1755 Sullivan Ln., Sparks, NV 89431; (775) 355-7734

6am- 1pm Mon- Fri; Sat. 6am- 8am (must be in line by 7:45 am)

Recovery services for heroin and prescription medication abuse, groups; Medicaid, pay clinical prices- pay upfront, then submit insurance form. Opiate addiction.

Family Counseling Service of N. Nevada

575 E. Plumb Ln #100, Reno, NV 89502; (775) 329-0623

Substance abuse/ sexual abuse counseling, payee program, Medicaid, insurance, sliding fee scale.

Gamblers Anonymous Hotline

(775) 856-8070

Referrals to mentors, supports, meeting locations, and times. Offers reference to Spanish speaking meeting.

Health Care for Homeless Veterans

350 Capitol Hill, Reno NV; (775) 324-6600

Monday-Friday 7:00am- 3:30pm

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless, or at risk of becoming homeless. Services include drop ins for laundry and showers, medical care, Veterans Justice Outreach Program, outpatient and residential case management, transitional and permanent housing through HUD-VASH, substance abuse treatment, mental health treatment, and assistance with residential issues.

Narcotics Anonymous Hotline

Meeting times/locations, no charge

Reno/Sparks (775) 322-4811

Carson City, Minden, Gardnerville, Dayton (888)881-0655

South Lake Tahoe (530)541-4100

North Lake Tahoe (530) 546 116

Nevada Tobacco User's Helpline

1-800-784-8669

Stop smoking medications, patches only, no co-pay for medications, information and resources on quitting.

M-Fri 10:00am to 9:00pm

No physical location in Reno.

National Suicide Prevention Hotline

1-800-273-8255 (TALK)

You will be connected to a trained counselor at a crisis center in your area.

Quest Counseling

3500 Lakeside Ct. Suite 101, Reno, NV 89509 (775) 786-6880

Quest Counseling provides treatment for substance abuse, co-occurring disorders, as well as transitional living. This service is primarily for adolescents aged 13-17, additionally they accept qualifying adults 18-22 who do not have Medicaid. Additional services include drug testing, assessment, counseling services, prevention programs, family services, and alcohol beverage awareness. Sliding-fee-scale, accepts Medicaid fee-for-service, Amerigroup, and other insurance.

Reno-Sparks Gospel Mission, Inc

355 Record Street, Reno, NV 89501, (775) 329-0485

Main offices: (775) 323-0386

The Reno-Sparks Gospel Mission has 100 beds for their addiction recovery program. This program addresses addictions such as meth, alcohol, cocaine and gambling. Men and women are both welcome, and newborn children will be considered on a case to case basis. Individuals can register after 7:00a.m. Christian based. Once program is finished transitional housing can be provided with a weekly charge. Church services on Sunday at 9, holiday events.

Center for Behavioral Health

160 Hubbard Way suite A, Reno, NV 89502; (775) 333-5233 Fax: 829-4467

Mon- Fri 5:00a.m.-12:30p.m., Saturday 6:00 a.m.-7:30a.m.

Private outpatient addictions center; treats all addictions with therapy and sometimes medication such as opiate addiction with methadone. Medicaid and private pay. New admissions, transfers, and re-admissions every Tuesday and Thursday at 5am; no transfer or admit fees. Guest members always welcome.

Renown Behavioral Health

Intensive Outpatient Program: 850 Mill St. Suite 301, Reno, NV 89502; (775) 982-5318

Counseling Services: 15 McCabe Drive Suite 200, Reno, NV 89502; (775)982-2856

Child and Family Services: 15 McCabe Drive Suite 200, Reno, NV 89502; (775) 982-2862

Outpatient, partial hospitalization, adults, adolescents, chemical dependency/ psychiatric services, medication management, psychological testing, Medicare, Medicaid, insurance, free assessments, medication management, individual or family therapy, issue-specific group counseling.

Ridge House

900 W. 1st St. suite 200, Reno, NV 89503; (775) 322-8941

Long term residential treatment program for substance abuse, specializing in ex-felons. Outpatient groups, substance abuse counseling, substance abuse evaluations, room and board, men and women 18+. Sliding fee scale and will accept Medicaid. Prisoner reentry substance abuse program. Workforce department, work with companies that employ ex-felons for job opportunities, computers for job searches, mental health evaluations, marriage and family counseling.

Safe Harbors of Nevada

469 E. 9th St., Reno, NV, 89512; (775) 337-6777

Sober residential facility that helps with the reentry of ex-offenders and non-offenders into society. Rehabilitation for substance abusers. Men and women welcome. Sliding deposit.

Salvation Army Rehab

Central Office: (775) 688-4555

1931 Sutro St. Suite 203, Reno, NV 89502; (775) 688-4570 or (775) 688-4555

Outpatient services and drug and alcohol evaluations, 6-month drug rehabilitation program, men only, no charge, work therapy, provide emergency aid for housing and utilities, foodboxes.

Step I

1015 N. Sierra St., Reno, NV 89503; (775) 329-9830

Transitional housing, outpatient substance abuse treatment, men only 18+, sliding fee scale, 12 step model.

Step II

3700 Safe Harbor Way 89512 Reno NV; (775) 787-9411

Residential drug treatment program, women 18+ and will accommodate mothers with newborn children, sliding fee scale, call first

Substance Abuse Helpline (Crisis Call Center)

24 hours a day 1-800-450-9530, or (775) 825-4357

Free, confidential. The Substance Abuse Helpline will provide referrals to substance abuse treatment resources throughout the state, if needed.

West Hills Hospital

1240 E. 9th St., Reno, NV 89512; (775) 323-0478

Assessment and referrals, adolescents 5-17, pediatrics, adults. Inpatient, substance abuse treatment, Medicaid to age 20, Medicare, insurance; free assessments

TRANSPORTATION

Regional Transportation Commission (RTC)

2050 Villanova Dr., Reno, NV 89502; (775) 348-7433 (RIDE)

Mon-Fri 7am-7pm; Sat and Sun 8am-5pm

Route information and assistance

RTC Access

541 East 4th Street, NV 89512; (775) 323-4488

Disabled only, must complete an application, meet ADA eligibility. Rides must be reserved 1-3 days in advance.

Greyhound Bus Lines

155 Stevenson St., Reno, NV 89503; Toll Free 1-800-231-2222

Main Office: (775) 322-2970 Package express: (775) 322-7056

Business Hours 5:30am-10:00pm Monday-Sunday, open most holidays

Reno Bike Project

541 East 4th St., Reno, NV 89512; (775) 323-4488

The Reno Bike Project is a non-profit community bicycle shop and advocacy group. They sell refurbished bicycles, used bicycles, and kid's bicycles at a discounted price. Additionally, the Reno Bike Project will service and teach how to service bicycles.

Open Tue, Wed, Sat. 10am-5pm; Thurs-Fri from 10am-6pm.