

## **COMMUNITY SERVICES REFERRALS**

University of Nevada, Reno

**Counseling Services**  
University of Nevada, Reno/0080  
(775) 784-4648 office  
[www.unr.edu/counseling](http://www.unr.edu/counseling)

### **Washoe County Department of Social Services**

350 S. Center St., Reno, NV 89502  
General Assistance: 784-7339  
Health Care Assistance Program: 784-7339  
Children's Services: 784-8648  
Business: 784-7301

### **CHILD CARE**

#### **Holy Child Early Learning Center**

440 Reno Ave, Reno, NV 89509; 329-2979  
Daycare for kids, ages 8 weeks through 6 years

#### **Community Child Care Services**

870 Sage St., Reno NV 89512; 333-5127  
Infant through 3 years; sliding fee scale

#### **Community Services Agency/Headstart**

1100 E 8<sup>th</sup> St., Reno, NV 89512; 786-6023  
Low income families, no charge, 3-5 year olds (preschool)

#### **Children's Cabinet**

1090 S. Rock Blvd., Reno NV 89502; 856-6200  
Hours: Mon thru Thurs 8am-6pm, Fri 8am-5pm  
Child care subsidies and referrals, family counseling, case management, parenting classes

### **CHILDREN AND YOUTH SERVICES**

#### **Catholic Community Services Adoption Program**

500 E. 4<sup>th</sup> St., Reno, NV 89512; 322-7073, ext. 231  
Also offers immigration services

#### **Center for Hope of the Sierras**

1453 Pass Drive, Reno, NV 89509; (877) 828-4949  
Individualized treatment for eating disorders, ages 14+

#### **Children's Behavioral Services/Adolescent Treatment Center**

2655 Enterprise Rd., Reno NV 89512; 688-1600  
Behavioral problems: ages birth-18; Insurance, Medicaid

**Children's Cabinet**

1090 S. Rock Blvd., Reno NV, 89502; 856-6200

Parent education, truancy, safe place, child care subsidies, family counseling, case management, referrals, family violence prevention

**Family Resource Center**

Located inside O'Brian Middle School, 10500 Stead Blvd., Reno, NV 89506; 677-5437

Please call to set up an appointment. M-F, hours vary

Information and referrals; clothing. ESL; parenting classes (English and Spanish); TNF; Medicaid applications, case management

**HAWC Clinic**

Several locations; 329-6300.

Pediatric Mental Health Services, ages 5-18. Medicaid. Sliding fee scale. Medical services.

**Nevada Early Intervention Services** (formerly Special Children's Clinic)

2667 Enterprise Rd., Reno, NV 89512; 688-1341

8am-5pm M-F

Children birth to 3 years old; developmentally delayed children; insurance, Medicaid, free if eligible

**Project ASSIST**

1-800-522-0066

Referrals for children and young adults

**Washoe County Child Protective Services**

350 S Center St., Reno, NV 89501; 785-8600

Investigation of suspected child abuse and neglect; emergency placement for foster care; referrals

**Washoe County School District**

425 E 9<sup>th</sup> St., Reno, NV 89520; 348-0200

Each school has different phone numbers for registration.

**Willow Springs**

690 Edison Way, Reno, NV 89502; (775) 858-3303

Residential treatment center for children and adolescents

**CLOTHING****Catholic Community Services**

500 E. 4<sup>th</sup> St., Reno, NV 89512; 322-7073

Free clothing

**Good Shepherd's Clothes Closet**

335 Record St., Reno, NV 89512; 348-0605

Monday-Friday, 10:30 a.m. - 2:45p.m. Except holidays.

Voucher required

**Reno-Sparks Gospel Mission, Thrift Depot**

575 E. 4<sup>th</sup> St., Reno, NV 89512; 786-4499

Monday-Saturday, 9:30 a.m.- 6:30 p.m.

Free clothing. Apply for voucher at 355 Record Street.

**St. Vincent's Thrift Shop**

500 E. 4<sup>th</sup> St., Reno, NV 89512; 322-9824

M-Sat, 8:30am-4:50pm, except holidays

Clothing vouchers available for men, women, and children

**Salvation Army Thrift Social Services**

1931 Sutro St., Reno, NV 89512; 688-4555 ext. 243

Clothing vouchers

**DENTAL/VISION/ HEARING****Foster Grandparent Program**

4600 Kietzke Ln #141, Reno, NV, 89502; 686-5872; 358-2768

M-Th 8am-4pm, F 8am-12pm

Free hearing aid, exam and evaluations for low-income (Nevada State Division of Aging) seniors 62+.

**South Dental Clinic (HAWC)**

6490 S. McCarran Blvd. Suite A 9, Reno, NV 89509; 825-6702

Sliding fee scale, Medicaid

**Lions Club**

747-1983

Eye exams and glasses for children when funds are available. Through school nurse applications only.

**Networking Interpreting Service (Formerly Vital Signs)**

1-800-284-1043

Interpreter referral services for the deaf for Northern Nevada.

**Northern Nevada Center for Independent Living**

353-3599

Deaf resource center, hearing equipment loan program. TTY. Minor home modifications for seniors and persons with disabilities. Aging Resource Center.

**Services for the Blind and Visually Impaired**

1325 Corporate Blvd., Reno, NV 89502; 823-8100

Referrals (Nevada State Vocational Rehabilitation) for vision aids, if needed for employability. Older Blind program for seniors 55+. Assistance for independent living.

**Salvation Army Social Services**

1931 Sutro St., Suite 101, Reno, NV 89512; 688-4555

Dental, vision, referrals

**Truckee Meadows Community College**

673-8247

Low cost dental hygiene program,(X-rays and cleanings). Call for appt.

## **DISABILITY SERVICES**

### **Client Assistance Program (CAP)**

1755 E Plumb Lane # 109., Reno, NV 89502; (702) 688-1440 or 1-800-633-9879  
Assistance/advocacy for vocation rehabilitation; blind services, disability law, and independent living. Free service of State of Nevada.

### **More to Life**

1963 E. Prater Way, Ste. 103, Sparks, NV, 89434; 775-358-1988

[www.moretolifeadhc.com](http://www.moretolifeadhc.com)

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

### **Nevada State Welfare**

3697 Kings Row (View Crest Shopping Center), Reno, NV 89503; 684-7200

M-F 8am-5pm; Located on bus route 3

680 Rock Blvd., Reno, NV 89502; 448-5238

Medical assistance, aged, blind, and disabled (MAABD). TANF, SNAP.

### **Nevada State Vocational Rehabilitation**

1325 Corporate Blvd., Reno, NV 89502; Administration office 684-4040; Vocational rehab 823-8100.

Assessment & employment retraining for men and women with disabilities; referrals for medical aids if needed for employability; sliding scale; free if eligible.

Blind/visually impaired Service  
688-1450

Vocational Rehabilitation Outreach Offices  
1675 E Prayer Way, Suite 103, Sparks, NV 89434; 336-5454

Old Town Mall Outreach Office  
4001 S. Virginia St. # H, Reno NV 89502; 834-1970, ext. 248

### **Northern Nevada Center for Independent Living**

999 Pyramid Way, Sparks, NV 89431; 353-3599

Advocate and referral for people with disabilities; referrals for housing, jobs, benefits application assistance; deaf resource center, state-funded

### **Restart, Inc. (Formerly Project Restart)**

335 Record St. #155, Reno, NV 89512; 324-2622

M-F 8am-12pm; 1pm-5pm

Social Security Payee service available, fee charged, mental health & client support Center, Emergency Assistance Homeless Prevention, Outreach, Supportive Housing, Education and Prevention

### **Sierra Regional Center**

605 S. 21<sup>st</sup> St., Sparks, NV 89431; 688-1930

M-F 8am-5pm

Washoe County residents; residential and financial support, work training, mental retardation and related conditions

**Social Security Administration**

1 (800) 772-1213

Supplemental Security Income (SSI); Social Security Disability (SSD); Medicare, age 65 or collecting SSD for two years; call for application

**EMPLOYMENT**

**A Spear Workforce**

161 2<sup>nd</sup> St. and Vine Ave., Reno, NV 89503; 742-0449, 530-993-0852

Temporary employment; paid daily; no fee. Employment/income verification available.

Flaggers for road construction and special events. Need to be certified, flag class available for \$100.00. Flagger paid minimum \$13.00 hr

**Casual Labor Office**

420 Galletti Way, Reno, NV 89431; 688-1240

Registration 6am – 3pm only, paid daily; no fee. Employment/income verification available

**Job Opportunities in Nevada (JOIN)**

1201 Terminal Way and Vassar Suite 104, 89502; 336-4450

Non-profit job training agency designed to help individuals gain needed skills to become more employable in the local labor market. JOIN focuses on occupation-specific training that is offered in the communities we serve.

**Labor Finders**

412 Rock Blvd., Sparks, NV 8943; 331-1677

Temporary employment; paid daily; no fee. Employment/ income verification available.

**Labor Ready**

1123 E. 6<sup>th</sup> St. #C, Reno, NV 89512; 322-9678

4385 Neil Rd., St 118, Reno, NV 89502; 827-2010

Temporary employment; no fee; paid daily. Employment/ income verification available.

**Job Connect**

401 S. Virginia St.; Reno Town Mall, Reno, NV 89502; 284-9520

Job openings, training and career enhancement programs; job search, computerized employment and career information; job link program; self-directed resource center, veteran’s employment and training; America’s Job Bank Computer Program.

Karen Martin, Employment Counselor (ex-offenders).....336-5437

1625 E. Prater Way, Ste 103, Sparks, NV 89434

**Nevada Department of Employment and Training and Rehabilitation**

500 E. 3<sup>rd</sup> St., Carson City, NV 89713; 684-3849

**Sierra Nevada Job Corp**

14175 Mt Charleston St, Reno, NV 89506; 789-1000

Job training; GED; residence halls; free clinic; medical/dental/vision; ages 16-24; low income

**Nevada Dept. of Employment...**Phone information regarding filing and status of unemployment Insurance claims.....684-0350

## **FINANCIAL AID RESOURCES- ENERGY ASSISTANCE**

### **Catholic Community Services**

500 E. 4<sup>th</sup> St., Reno, NV 89512; 322-7073

Rent assistance, gas, bus tickets (depends on funds available); food pantry, prescriptions; referrals

### **Community Services Agency**

1090 E. 8<sup>th</sup> St., Reno, NV 89512; 786-6023

Emergency utility if funds available. Down payment assistance for low-income families. Housing Rehabilitation Program for low-income homeowners. Must own your home and property if living in a mobile home; repairs, handicap revamping

### **Consumer Credit Counseling**

575 E. Plumb Ln # 100, Reno, NV 89502; 329-0623

Debt repayment plans, free budgeting classes and first-time homebuyer program; credit reports; sliding fee scale for some service (counseling services)

### **Family Resource Centers**

(Washoe County School District); 677-5437

Information and referral to appropriate center; food; clothing; ESL; parenting classes, medical/ dental; TNF, Medicaid applications

### **Nevada State Welfare**

3697 Kings Row, Reno, NV 89503; 684-7200

7am-5pm

TANF, Food Stamps, needy and non-needy caretaker program, energy assistance (LIHEA)

### **Reno-Sparks Indian Colony Social Services**

405 Golden Ln., Reno, NV 89502; 329-5071, Fax 785-8758

Indian general assistance. Must be registered in federally recognized tribe

### **Social Security Administration**

(800) 772-1213

Supplemental Security Income (SSI), Social Security Disability (SSD); Social Security Retirement (62+); call for application

### **Veterans Affairs, U.S. Dept. of**

1000 Locust Way, Reno, NV 89502

1155 W. Fourth St., Reno, NV 89503

5460 Corporate Dr. Reno NV 89512

1 (800) 827-1000

Readjustment Counseling Service. Veterans Services. VA pension and other benefit information

### **Washoe Co. Adult Division Services**

1001 E Ninth St Reno NV 89503; (775) 328-2700

Temporary financial aid; no emergency assistance available; assistance with outstanding healthcare, skilled nursing, hospital bills, burials, no insurance (call for more info)

## **FOOD**

### **Family Resource Center**

Located inside O'Brian Middle School; 677-5437

Information and referrals to appropriate center; food; clothing; ESL; parenting classes, some medical/dental; TNF, Medicaid applications

### **Nevada State Welfare**

3697 Kings Row, Reno NV 89503; 684-7200; 7am-5pm

680 S. Rock Blvd., Reno, NV 89502 (only people w/89502 zip code); 8am-5pm

Food Stamps

### **Salvation Army Program**

1931 Sutro St., Reno, NV 89512; 688-4563 ext. 244

Emergency food bags M-F, 9am-11:30, 1:30-3:30; Bread M-F 12:30.

Proof of income, I.D. for household and residence

### **St. Mary's WIC**

3915 Neil Rd.; 770-3453

2<sup>nd</sup> office located inside Early Head Start office on Plumb and Harvard

3<sup>rd</sup> office inside Anderson Elementary 1055 Bernum St.

### **St. Vincent's Food Pantry**

500 E 4<sup>th</sup> St., Reno, NV 89512; 786-5266

M-Sa, 8:30-5:00; exc. Holidays

Food Stamps: Mondays and Thursdays 9am-11am, Fridays 1pm-3pm

Emergency food services; picture ID, social security card, and proof of income required

### **St. Vincent's Dining Room**

325 Valley Rd St., Reno, NV 89503; 329-5363

Lunch served M-Sat 11:30 am-12:30pm, breakfast served Sun. 8:30am-9:30am, no charge

### **Senior Citizen's Center**

1155 E. 9<sup>th</sup> St., Reno, NV 89512, 328-2590

Lunch 11:30am-12:30pm, \$1.75 ages 60 and over; \$4.00 drop in fee under age 60

Home delivered home meals program for home-bound seniors 60 and over, must qualify

### **Washoe Co. Health Dept. – WIC**

1001 E. 9<sup>th</sup> St. Bldg. B, Reno, NV 89512; 1-800-863-8942

Food supplements for pregnant women, infants, and children under 5 years ; supplements for breastfeeding mothers w/infants under 1 yr; nutritional counseling & classes; referrals; no charge

## **HEALTHCARE ASSISTANCE**

### **American Cancer Society**

6490 S. McCarran Blvd. #40, Reno, NV 89509; 329-0609

Fresh start stop smoking program, man to man free prostate support group, referrals to other support groups

### **BROMAT USA**

270 E Sixth St., Reno, NV 89501, 982-5509

Ages 18-69, plasma donation; need picture ID, social security card; proof of address posted within a month; testing for HIV, Hepatitis B and C and illegally injected drugs. Must have proof residency

**Care Chest**

7910 N. Virginia St., Reno, NV 89506; 829-2273; Fax 829-8745

Medical equip., orthopedics, supplements, diabetic supplies, prescriptions; no charge if eligible

1325 Corporate Blvd. Suite # 177, Reno, NV 89506

Medical equip., orthopedic, supplements, emergency prescriptions; liquid nutrition, assisted technology financial loan program, no charge if eligible

**Crisis Pregnancy Center**

853 Haskell St. Reno, NV 89509; 826-1999; 1-800-826-1999

Infant/ maternity clothes (for those enrolled in “earn by you learn program”), free preg. test, counseling, referrals, no resources for abortions, not a medical clinic

**Family Resource Centers**

(Washoe Co. School District) 677-5437

Information and referral to appropriate center; food; clothing; ESL; parenting classes, some medical/ dental; TNF, Medicaid applications

**Healthcare for Homeless Vets**

1000 Locust St. Reno NV 89502; 786-7200, ext. 1803

Substance abuse treatment, mental health treatment, assistance with residential issues, eligibility and enrollment and access to medical care

**HIV Outreach Testing**

328-3647

Washoe County Health Department. Call for locations, times, and appointments for free HIV testing.

Planned Parenthood - 688-5555

Northern Nevada HOPES – free HIV testing - 348-2893

**More to Life**

1963 E. Prater Way, Ste. 103, Sparks, NV, 89434; 775-358-1988

[www.moretolifeadhc.com](http://www.moretolifeadhc.com)

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

**Nevada Check Up**

1000 E Williams, Carson City, NV 89701; 1-800-360-6044

Low-cost, comprehensive health care coverage for uninsured (NV State Div. of Health Care Financing). Children 0-18 years old from low-income working families: state-funded

**Nevada State Welfare**

3697 Kings Row, Reno, NV 89503, 684-7200

8am-5pm

680 Rock Blvd., Reno, NV 89502 (only for people w/ 89502 zip code)

8am-5pm

Medical Assistance Aged, Blind, and Disabled (MAABD), Temporary Aid to Needy Families (TANF), Family Medical Coverage (FMC), Emergency medical for non-citizen who meet specific requirements under MAABD or FMC



**Reno Cancer Foundation**

1155 Mill St, Reno, NV 89502; 329-1970

Financial assistance for cost of living

**Reno- Sparks Indian Colony Health Services**

329-5162

Behavioral Health, substance abuse, dental, medical, prescriptions

**Salvation Army**

1931 Sutro St., Reno, NV 89512; 688-4555

Some funding available for prescriptions, antibiotics only, eye exam and glasses and one dental extraction. Picture I.D., social security card needed

**Schering's "Commitment to Care" Program**

1-800-521-7157

Assistance with Hepatitis C, cancer medications (Prescription Program-drug specific). May have income or insurance.

**Senior Care Plus**

830 Harvard Way, Reno, NV 89502; (775) 982 -5757, 1 888 324-3243, 982-3232, 982-3240

Medicare HMO insurance, must be (Hometown Health) eligible A&B, a Washoe Co. resident and no end stage renal disease; \$10 premium plan; prescription reimbursement, \$240/quarter, some vision and dental

**Senior Dimension**

4126 Technology Way., NV 89506, 1-800-704-2797, 687-7555

Medicare HMO insurance, must be eligible A&B, a Washoe County resident and no end stage renal disease, no monthly premium for basic plan, prescription reimbursement; routine vision. Insurance coverage for prescription drugs for seniors 61+, low income. Must be NV resident for one year and eligible for Medicaid prescription

**Social Security Administration**

1 (800) 772-1213

Medicare, age 65+, or on Social Security Disability (SSD) for two years

**Washoe County Adult Social Services**

1001 E. 9<sup>th</sup> St. Bldg C, 328-2700

Contracted services for outpatient clinic, assist w/outstanding hospital bills and burials, nursing home and group care placement, limited homebound nursing & homemaker service, must qualify

**Women's Health Connection (NV State Health Division)**

684-5931

Free breast exam and cervical cancer screening for women, 40-64, must be uninsured and no Medicaid/care, low income

## HEALTHCARE MEDICAL

### **Concentra**

1530 E 6<sup>th</sup> St., Reno, NV 89512, 322-5757

M-F: 8am-5pm

Occupational injuries and medicine; physical (Formerly NV Occupational Health Center) therapy, rehab and pain management; C-4 form filed & referral from employer required

### **HAWC Community Health Center**

1055 S. Wells Ave. (near Vassar St.), Reno, NV 89502; 329-6300

M-F, 8am-5pm; Sat 8:30am-3pm.

Medicare, Medicaid, no charge if eligible

### **HAWC Outreach Clinic**

335 Record St., Reno NV 89507; 324-2599

M-F 7am-4:30pm

Homeless living in a motel or with friends; TB testing, M,W, and F; Medicaid, Medicare, no charge if eligible

**HIV Testing**.....See "Healthcare Assistance"

### **Nevada Early Intervention Services** (Formerly Special Children's Clinic)

2667 Enterprise Rd., Reno NV 89502; 688-1341

Medical/physical needs-developmentally delayed children, 0-3 years old, insurance, Medicaid, free if eligible

### **Northern Nevada H.O.P.E.S**

467 Ralston St., Reno, NV 89503; 348-2893

HIV clinical services, ADAP-prescription assistance, insurance, case management, Medicaid, Medicare, sliding fee scale

### **Northern Nevada Medical Center (NNMC)**

2375 E Prater Way, Sparks, NV 89434; 331-7000

Hospital Emergency Room; 354-4539

### **Orvis Nursing Center**

327-5000

CLOSED DUE TO BUDGET CONSTRAINTS

### **Pharmaceutical Programs**

See "Health Care Assistance" For Schering, see "Commitment to Care"

### **Planned Parenthood**

455 W. 5<sup>th</sup> St., Reno, NV 89503; 688-5555

4385 Neil Rd # 105, Reno, NV 89502; 829-2211

Birth control, pregnancy testing, hormone replacement, Sexually Transmitted Infection (STI) diagnosis, HIV testing, & PAP smears. Sliding fee scale. Medicaid, No Medicare. Free Teen Clinic on Saturdays, 10am-2pm, located at HAWC clinic- 1055 S. Wells, drop-in, no appointment needed.

### **Renown Health Care Center Clinic**

21 Locust St., Reno, NV 89502; 982-5270

7:30am-5:00pm M-F

Indigent medical care, appts., walk-ins. Must meet eligibility requirements.

**Reno-Sparks Tribal Health Clinic (RSTHC)**

1715 Kuenzli Lane, Reno, NV 89502; 329-5162

M-F 8am – 5pm

Medical, dental, vision, must provide proof of enrollment in a federally recognized tribe

**St. Mary's-Neil J. Redfield**

3915 Neil Rd., Reno, NV 89502, 770-3780

Mondays 7:30am-7:30pm, T-F 7:30am- 4pm

Appointment needed

**St. Mary's Regional Medical Center**

235 W. 6<sup>th</sup> St., Reno, NV 89503; 770-3000

Hospital/ER

**St. Mary's Sun Valley Clinic.**

5295 Sun Valley Blvd. # 5, Sun Valley, NV 89433; 674-5437

M-F, 7:30am-4:30pm

Medicaid, Medicare, sliding scale fee

**Veteran's Administration Medical Center**

1000 Locust St., Reno, NV 89502; 786-7200

Hospital/ER

**Washoe Co. Adult Social Services**

1001 E. 9<sup>th</sup> St. Bldg. #C, Rm 135, Reno, NV 89520, 328-2700

Contracted services for outpatient clinics, group care facilities and nursing homes for medical and indigent

**Washoe Co. Chest Clinic**

10 Kirman Ave., Reno, NV 89502, 785-4785

Skin testing, TB treatment, no charge if eligible, no testing for employment; Medicaid; no Medicare or insurance

**Washoe Co. Health District**

1001 E. 9<sup>th</sup> St. Bldg. B, Reno, NV 89512; 328-2441

Communicable disease investigation and prevention; HIV counseling and testing, family planning, immunizations for children; hepatitis B prevention, sexually transmitted disease diagnosis education and treatment, podiatry clinic, TB control program, child abuse and neglect prevention, Vital Statistics Office

**\*Teen/ Health Mall** (clinic). Medicaid/ some insurance, sliding fee scale, no Medicare

328-2470

7:30-5:00pm M-F

**Renown Medical Center**

75 Pringle Way, Reno, NV 89502, 1155 Mill St., Reno, NV 89502; 982-4100

Hospital/ER

**The Pregnancy Center**

975 Ryland #105, Reno, NV 89502; 982-5640

M-F 8am-5pm

Pregnancy testing, prenatal care; Medicaid, insurance, sliding fee scale

**Women's Health Connection...See "Healthcare Assistance"**

## **HOUSING AND SHELTER**

### **Carville Park Apartments**

1244 Carville Dr., Reno, NV 89512, 323-7443

Low income HUD housing, Section 8, quad living, application and interview required, apply on site

### **Center St. Mission**

665 N. Center St., Reno, NV 89512

Substance abuse residential treatment program, men & women. House arrest program.

Love House: mentally & physically challenged women. Search for Work: Men only. Weekly charges.

### **City of Reno Housing Authority**

1400 Silverada Blvd., Reno, NV 89512; 331-5138

Monday – Friday 8:00a.m.- 5:00p.m

Public housing, moderate rehabilitation program, Section 8 Vouchers; applications, eligibility, information and referrals

### **Committee to Aid Abused Women (CAAW)**

1735 Vassar St., Reno, NV 89502; 329-4150, Fax 785-7550

Shelter, food, clothing, and community referral. Women and Children.

### **Family Promise**

284-5566

Must be drug free, mentally stable; shelter, food; families only, must have children

### **Manage, Inc.**

380 Linden St., Reno, NV 89503, 825-0999, Fax 825-1052

Section 8.

### **Northern Nevada H.O.P.E.S**

455 Ralston, Reno, NV 89503, 348-2893

Case management, intake, eligibility, food bank, housing, transportation; must be H.I.V. positive; free H.I.V. testing; speakers bureau

### **Men's Drop in Center**

495 Morrill Ave., Reno, NV 89504, 329-4141

Emergency shelter, life skills training, health and hygiene care, emergency assistance and referrals. Men only.

### **Reno-Sparks Gospel Mission**

145 W. 3<sup>rd</sup> St., Reno, NV 89501, 329-0485

Families and single men, women, and children; registration for women 9:00a.m., registration for men 2:00p.m., 3 free nights with breakfast and supper; shave, shower, and hygiene packs available. Free drug treatment program. Transitional housing, weekly charges.

**Reno-Sparks Indian Colony Housing Department**

9055 Eagle Canyon Dr., Sparks, NV 89441; 785-1300, Enrollment 786-3363  
Low-income housing, must be enrolled in Reno Sparks Indian Colony

**Ridge House**

*Long term residential treatment program for substance abuse (see "substance abuse")*

**A Safe Embrace**

322-3466 - 24-hour crisis line

Victims of domestic violence, emergency shelter for women & children, support groups, community education, clothing closet, information and referral.

**Safe Harbors of Nevada**

469 E. 9<sup>th</sup> St., Reno, NV, 89512; (775) 337-6777

Sober residential facility that helps with the re-entry of ex-offenders and non-offenders into society. Rehabilitation for substance abusers.

**St. Vincent's Residence**

395 Gould St., Reno, NV 89502; 322-2143

Transitional housing. Weekly, monthly, Section 8. Weekly charges

**St. Vincent's Haven**

1865 Montello St., Reno, NV 89502; 322-7073 ext222

Transitional housing. Singles, families. Weekly charges.

**Step I**

Residential recovery house for men (see "substance abuse")

**Step II**

Residential recovery house for women (see "substance abuse")

**LEGAL****Nevada Legal Services**

650 Tahoe Street, Reno, NV 89509; 284-3491

Advice on public benefits, subsidized housing, Medicaid and county medical issues, work-related issues, Indian law and some landlord/tenant, consumer and family law, Social Security denials, as well as TANF and Food Stamp denials. Low income.

**Senior Law Center**

1155 E. 9<sup>th</sup> St., Reno, NV 89512; 328-2592

Age 60+, Washoe County residents; real property and housing issues, foreclosure prevention, mediation assistance, elder rights law, social security, Medicare/ Medicaid issues, wills, consumer matters, durable power of attorney seminars. No criminal cases, divorces, trusts, or bankruptcies.

**Silver State Council Fair Housing**

P.O. Box 3935, Reno, NV 89505; 1-888-585-8634; 324-0990

(Formerly Truckee Meadows Fair Housing)

Information and assistance with housing discrimination; enforcement and investigation assistance; no fee

**Washoe County District Attorney**

One California Ave., Reno, NV 89520; 729-7100

Assistance in court (Family Support Division) orders for and collection of child support, payment history available

**Washoe Legal Service**

299 So. Arlington, Reno, NV 89501; 329-2727

Landlord, tenant, consumer issues, bankruptcy, divorce with domestic violence, child custody with child abuse, child advocacy, Pro Bono Dept.. Washoe County resident and low-income. No charge if eligible.

**MENTAL HEALTH SERVICES****Behavioral Health Services (BHS) - Inpatient**

1080 Minnesota, Carson City, NV 89703; inpatient: 445-7350

Assessments and referrals. Adults only (18+). Inpatient /outpatient services, mental health and substance abuse. Outpatient unit works with adolescents and children also. Medicaid, Medicare, insurance.

**Behavioral Health Services (BHS) - Outpatient**

1001 N. Mountain St. Ross Building Suite 3H, Carson City, NV 89703; outpatient: 445-7756

Offers outpatient mental health and substance abuse services to adults, adolescents, and children

**Center for Hope of the Sierras**

1453 Pass Drive, Reno, NV 89509; (877) 828-4949

Individualized treatment for eating disorders, ages 14+

**Center Street Mission**

655 N. Center St., Reno, NV 89512

Love house-mentally and physically challenged women. Weekly charges.

**Community Triage Center - Reno (WestCare)**

315 Record Street, Reno, NV 89502; 775-348-8811

Adult Males and Females 18 and older; Safe, medically supervised detoxification services; Triage services for persons with mental illness

**Compassionate Friends**

849-1979

Parent and sibling's grief support group for families who have lost a child (of any age). Meetings twice a month, once in Reno, and once in Carson City.

**Crisis Call Center**

784-8090

1-800-992-5757 (24 hour crisis line)

Website: <http://www.crisiscallcenter.org>

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse reporting, survivors support groups; grief counseling referrals

**Downing Counseling Clinic**

UNR Education Bldg. Room 3007; 682-5516

M-F 10am-7pm.

Counseling, anxiety management, sliding fee scale for services; adults, children ages three and up; no Medicaid or Medicare

**Family Counseling Service of N. Nevada**

575 E. Plumb Ln #100, Reno, NV 89502; 329-0623

M-Thurs 8am-7pm, Friday 8am-6pm

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale

**Geriatric Psychiatric Unit**

775 Fleishman Way, Carson City, NV; 445-8181

Offers inpatient psychiatric care to individuals age 60+.

**Healthcare for Homeless Vets**

786-7200 ext. 1761 or ext. 1803

Substance abuse treatment, mental health treatment, assistance with residential issues, eligibility and enrollment, and access to medical care

**Northern Nevada Adult Mental Health Services (NNAMHS)**

480 Galletti Way, Bldg. 25, Dini-Townsend Hospital, Sparks, NV 89431; 688-2001

Adults only, inpatient/outpatient services, Medicaid, sliding fee scale. No VA insurance or Medicare

**Northern Nevada Center for Independent Living**

999 Pyramid Way, Sparks, NV 89431; 353-3599

Advocate and referrals for people with physical and mental disabilities, referrals for housing, jobs, benefits application assistance, deaf resource center, state funded. Must be referred

**Restart, Inc.**

335 Record St., Reno, NV 89502; 324-2622

Monday – Friday /8:00a.m.-4:30p.m.

Mental health support, no charge for most persons, Social Security payee services available. Fee charged.

**Senior Bridges**

2385 E. Prater Way, Suite 101, Medical Office Bldg., N. Nevada Medical Center, Sparks, NV 89434; Inpatient: 356-4071; Outpatient: 356-1279;

Adults 50+, inpatient/outpatient treatment. Medicaid, Medicare, insurance

**Sierra Regional Center**

605 So. 21<sup>st</sup> St. Sparks, NV 89431; 688-1930

Washoe County residents. Residential and financial support. Work training for mental retardation and related conditions. Adolescent services, Medicaid

**West Hills Hospital**

1240 E. 9<sup>th</sup> St., Reno, NV 89512; 323-0478

Assessment and referrals, adolescents, pediatrics, adults. Inpatient, substance abuse treatment, Medicaid to age 20, Medicare, insurance; free assessments

## **POLICE SERVICES**

Non-emergency Dispatch: (775) 334-2677 (Cops)

### **Reno Police Sub Station**

199 E. Plaza St., Reno, NV 89501; below Reno Bowling Stadium; 334-3874

### **Reno Police Department Help Program** (Homeless Evaluation Liaison Program)

155 Stevenson St., Reno, NV 89503; 334-3874

Located in the Greyhound Bus Depot; bus tickets for the homeless relocating to family or friends providing support; 7 days a week; 9:00a.m.-3:00p.m

### **Reno Police Department of Domestic Violence**

324-2134

### **Sparks Police Department**

1701 E. Prater Way, Sparks, NV 89434; 353-2231

### **Washoe County Sheriff's Office**

911 Parr Blvd., Reno, NV 89512; 785-4629

## **PROTECTIVE / VICTIM'S SERVICES**

### **A Safe Embrace**

[www.safeembrace.org](http://www.safeembrace.org), 322-3466

Victims of domestic violence, emergency shelter for women and children, support groups, community education, legal advocacy, information and referrals

### **Committee to Aid Abused Women (CAWW)**

1735 Vassar St., Reno, NV 89502; 329-4150

Shelter, transitional housing, clothing, and support groups for women and children.

### **Division of Aging Services Elder Protective Services**

445 Apple St. Suite 104, Reno, NV 89502; 688-2964, After hours 784-8090

Investigating and reporting of elder abuse of 60+, senior resource referral and information, community ombudsman, Community Home-based initiative program, personal care and home making services for 65+, low income

### **Family Counseling Service of N. Nevada**

575 E. Plumb Ln #100, Reno, NV 89502; 329-0623

M, Th, F 8am-6pm, T, W 8am-7pm

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale

### **Nevada Coalition Against Sexual Violence**

775.355.2220; [outreach@ncasv.org](mailto:outreach@ncasv.org)

<http://ncasv.org/>

Support group for survivor's of sexual assault Thursdays, 6-7:30, sexual assault services

For a listing of sexual assault services by county: <http://ncasv.org/wp-content/uploads/2011/03/Get-Help-Local-Agencies.pdf>



**Nevada Humane Society**

856-2000

Emergency boarding for pets due to domestic violence hospitalization; no cost; must have agency referral

**Victim Services Unit through Reno Police Department**

657-4519

Serve victims of crime, treating them with respect and dignity while responding to their needs and concerns. Educate victims of crime on their rights, committed to providing the most professional, empowering advocacy possible while assessing each case on an individual basis.

**Reno-Sparks Indian Colony Social Services**

1715 Kuenzli St., Reno, NV 89502; 329-5162

Medical clinic (including optometry and dentistry), behavioral health, substance abuse, domestic violence advocate, elder abuse, child protective services, must be enrolled with a Federally recognized Indian tribe.

**Victims of Violent Crime**4600 Kietzke Ln. Bldg. I-205, Reno, NV 89502; [www.voc.nv.gov](http://www.voc.nv.gov); 688-2900

Assistance with medical costs, compensations for lost wages, counseling and funeral expenses; must file a police report within 1 year

**Washoe Co. Dept. of Social Services Child Protective Services**

Child Protective Services: to report abuse or neglect of children 785-8600

Adult Protective Services: to report abuse or neglect of adults 18 to 59: 784-7301

Elder protective services: to report abuse or neglect of an elder 60+: 784-7301

**Washoe Co. Senior Services**

328-2590

After hours, call Crisis Call Center 784-8090 or 1-800-992-5757  
remove from list?

For information and referral for elder protective services 60+

**Washoe County Vine**

1-877-332-8463

Victim Information and Notification

**SENIOR CITIZENS****Adult Day Care Services "Day Break"**1155 E. 9<sup>th</sup> St., Reno, NV 89512; 328-2591

Disabled and elderly in (Washoe Co. Senior Services) need of care and recreation, meal and snack, respite for caregivers, RN, LPN, and social worker on staff, county health aid, Medicaid, fee based

**Division of Aging Services Elder Protective Services**

445 Apple St. Suite 104, Reno, NV 89502; 688-2964, After hours 784-8090

Investigation and reporting of elder abuse, 60+, senior resource referral and information, community ombudsman, Community Home-based initiative program, personal care and homemaking services, 65+, low income.

**Foster Grandparent Program**

1380 Greg St. Suite 212, Sparks, NV 89431; 358-2768

Volunteers for schools, reading, and math program, including exam and evaluation for low income seniors, 55+

**Senior Bridges Intensive Outpatient**

2385 E. Prater Way, Suite 101, Medical Office Bldg., Northern Nevada Medical Center, Sparks, NV 89434; 356-1279, Emergency after 4:00p.m 356-4071

Adults 50+, outpatient treatment for anxiety, depression. Inpatient acute mental health treatment. Medicare, Medicaid, and other insurance.

**Senior Community Service (Employment Program AARP)**

1135 Terminal Way, Suite 102, Reno, NV 89502; 323-2243

Employment assistance for low income seniors 55+. Title V Exempt Funds. No Charge

**Senior Companion Program**

1380 Greg St. Suite 212, Sparks, NV 89431; 358-2322

Low income seniors 60+, companionship, transportation, shopping, assistance with applications. No charge.

**Senior Health Care/ Financial Assistance**

See *"Health Care Financial Assistance."*

**Washoe County Senior Services Center**

1155 E. 9<sup>th</sup> St., Reno, NV 89512; 328-2575

Senior center, adult daycare, home delivered meal program, senior law project, social service, county library, homemaker services, case management, and representative payee, ages 60+

**Social Security Administration**

1(800) 772-1213

Supplemental Security Income (SSI), Social Security Disability (SSD); Social Security Retirement (62+); call for application

**Office of Veteran's Services**

1201 Terminal Way, Reno NV 89502; 1-800-827-1000

VA pension and other benefit information

**Veterans' Sierra NV Health Care System**

1000 Locust St. 89502; 786-7200

**Washoe County Adult Division Services**

1001 E 9<sup>th</sup> St Bldg C; 328-2700, Burial (must qualify) 784-7301

Temporary financial Aid; no emergency assistance available; assistance with outstanding hospital bills, medical assistance clinic, boarding & group home

## SERVICES

### **Bureau of Citizenship and Immunization Service (BCIS)**

(Formerly Immigration and Naturalization Service) (INS)

1351 Corporate Blvd., Reno, NV 89502; 1-800-375-5283

M-F 8am- 3pm

Applications, green cards, renewal, naturalizations, travel, employment authorization, fingerprints, immigration court, re-entry, etc.

### **More to Life**

1963 E. Prater Way, Ste. 103, Sparks, NV, 89434; 775-358-1988

[www.moretolifeadhc.com](http://www.moretolifeadhc.com)

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

### **Nevada Hispanic Services**

3905 Neil Rd. #2, Reno, NV 89502; 826-1818, <http://nhsreno.org>

Open Mon-Fri 9am- 5pm, closed from 12-1pm for lunch

Information and referral, interpretation and translation, health care education-HIV prevention and on-site HIV screening, support groups-families; immigration services (sliding fee scale), all other services free, bilingual volunteers needed

### **Nevada Humane Society**

856-2000

Emergency boarding for pets due to domestic violence or hospitalization; no cost; must have agency referral

### **Northern Nevada Literacy Council**

1400 Wedekind Rd., Reno, 89512; 356-1007

Adult basic literacy, GED, ESL, reading, writing assistance for no charge. Tutoring requires a fee, call to inquire

### **Vital Records Office**

4150 Technology Way suite 104, Carson City, NV 89706; 684-4242

Certified copies of birth & (NV State Health Division) death records for Nevada. Call for charges

### **Vital Statistics Office**

1001 E. 9<sup>th</sup> St. Bldg. B., Reno, NV 89512; 328-2456

Certified copies of birth & (Washoe Co. Health District) death records for Washoe County. Call for charges.

## SUBSTANCE ABUSE/ ADDICTION TREATMENT

### **Alanon/ Alateen**

<http://www.nevadaal-anon.org/meetinglist.html>, 348-7103

Schedule of meetings, no charge

### **Alcoholics Anonymous**

nnig.org, 355-1151

Schedule of meetings, no charge

**Community Triage Center – Reno (WestCare)**

315 Record Street, Reno, NV 89502; 775-348-8811

Adult Males and Females 18 and older; Safe, medically supervised detoxification services; Triage services for persons with mental illness

**The Life Change Center**

1755 Sullivan Ln., Sparks, NV 89431; 355-7734

6am- 1pm, Sat. 6am- 8am, daily, weekly, monthly plans

Medication assisted treatment.; Medicaid, private pay

**Family Counseling Service of N. Nevada**

575 E. Plumb Ln #100, Reno, NV 89502; 329-0623

Substance abuse/ sexual abuse counseling, stopping violence, parenting classes, payee program, Medicare, Medicaid, insurance, sliding fee scale

**Gamblers Anonymous Hotline**

356-8070

Referrals to mentors and supports

**Healthcare for Homeless Veterans**

786-7200 ext. 1761 or ext. 1803

Substance abuse treatment, mental health treatment, assistance with residential issues, eligibility and enrollment and access to medical care

**Narcotics Anonymous Hotline**

sierrasagena.org or na.org, 322-4811

meeting times/locations, no charge

**Nevada Tobacco User's Hotline**

1-888-86-NO-NIC

Stop smoking medications, counseling, newsletter, \$5 co-pay for medications

**North Star Treatment and Recovery Center**

480 Galletti Way, Bldg. 3 & 4, Sparks, NV 89431;

Substance abuse intake, detoxification unit and transitional living, sliding fee scales, insurance. No Medicare/ Medicaid.

**National Suicide Prevention Hotline**

1-800-273-8255

**Reno Assistance Center**

495 Morrill Ave, Reno, NV 89504

Substance abuse program, life skills training, job placement, emergency assistance and referrals, no charge, work therapy. Men only.

**Reno-Sparks Gospel Mission**

145 W. 3<sup>rd</sup> St., Reno, NV 89501

Families and single men, women, and children; registration for women 9:00a.m., registration for men 2:00p.m., 3 free nights with breakfast and supper; shave, shower, and hygiene packs available. Free drug treatment program. Transitional housing, weekly charges.

**Reno Treatment Center, Methadone Clinic**

160 Hubbard Way suite A, Reno, NV 89502; 333-5233

Mon- Fri 5:00a.m.-12:30p.m., Saturday 6:00 a.m.-8:30a.m.

Outpatient methadone treatment facility. Medicaid and private pay.

**Renown Behavioral Health**

850 Mill St. Suite 101, Reno, NV 89502; 982-5756

Outpatient, partial hospitalization, adults, adolescents, chemical dependency/ psychiatric services, Medicare, Medicaid, insurance, free assessments.

**Ridge House**

900 W. 1<sup>st</sup> St. suite 102, Reno, NV 89503; 322-8941

Long term residential treatment program for substance abuse, specializing in ex-felons.

Outpatient counseling, substance abuse evaluations, room and board, men and women.

Sliding fee scale

**Safe Harbors of Nevada**

469 E. 9<sup>th</sup> St., Reno, NV, 89512; (775) 337-6777

Sober residential facility that helps with the re-entry of ex-offenders and non-offenders into society. Rehabilitation for substance abusers.

**Salvation Army Rehab**

1931 Sutro, Reno, NV 89502; 688-4570 or 688-4555

Outpatient services and drug and alcohol evaluations, 6-month drug rehabilitation program, men only, no charge, work therapy

**Step I**

1015 N. Sierra St., Reno, NV 89503; 329-9830

Transitional housing, outpatient substance abuse treatment, men only, weekly charges \$140 per week & \$500 per month

**Step II**

[www.step2reno.org](http://www.step2reno.org); 787-9411

Residential drug treatment program, women & children only, sliding fee scale, call first

**Substance Abuse Helpline**

24 hours a day 1-800-9530, or 825-4357

Free, confidential.

**West Hills Hospital**

1240 E. 9<sup>th</sup> St., Reno, NV 89512; 323-0478

Assessment and referrals, adolescents, pediatrics, adults. Inpatient, substance abuse treatment, Medicaid to age 20, Medicare, insurance; free assessments

## **TRANSPORTATION**

### **Regional Transportation Commission (RTC)**

2050 Villanova Dr., Reno, NV 89502; <http://rtcwashoe.com>, 348-7433

Route information and assistance

### **RTC Access**

600 Sutro St., Reno, NV 89512; 348-0477

Disabled only, must complete an application.

### **Greyhound Bus Lines**

155 Stevenson St., Reno, NV 89503; 1-800-231-2222

### **Reno Bike Project**

541 East 4<sup>th</sup> St., Reno, NV 89512; 323-4488

Open Wed-Fri from 11am-6pm and Sat 11am-5pm.

Must complete 10 hrs of community service at a non profit and have the non-profit provide a letter stating the need for a bike.