It was several years in the making, but we finally have a Facilities Services employee, Dale Mueller from the Carpenter Shop, our 2014 Employee of the Quarter for the 3rd Quarter, who just won the 2016 Distinguished Classified Employee of the Year Award and it could not have happened to a more representative individual of our Department! Dale hails from Gabbs, Nevada, and his high school classmate, our own Lee Green often says about him, “He’s the second smartest and second best looking guy to ever graduate from Gabbs High School!” (Lee’s never told us who the smartest and best looking was.) Dale will be recognized at the Honor the Best Ceremony on Tuesday, 10 May at 3 PM in the JCSU Ballroom where he’ll receive a $1,000 check and a beautifully engraved glass statue. He’ll also be recognized at the Annual SEC Employee Recognition Reception on 2 June at 3 PM in the JCSU Ballroom. To top it off, his name will be engraved in granite for posterity in an upcoming Honor Court ceremony. I hope we have a full house of Facilities Services employees at each of these ceremonies as this is a tremendous honor for Dale, his family, and I’m sure he’d say his peers and supervisors who helped him along the way.

Dale’s most recent award made me think back to some of our most recent past SEC winners:

January 2015: Chelsea Stufflebeam
April 2015: Amy Simonds
May 2015: Patrick Smith
August 2015: Becky Yazzie
January 2016: Virginia Riley
February 2016: Diane McKillip
March 2016: Silvia Lund

It certainly is a point of personal pride to see our staff honored for the outstanding work they do every day. I’m also appreciative of the time and effort our supervisory staff puts into writing up the nominations. When we speak of “leadership” at any level, it starts with a commitment to the welfare and well-being of the people who work alongside you and taking the time to recognize and honor our staff creates a positive workplace we all feel good about.

Thanks again to our honorees and our supervisors.
Team Spotlight: Fleet Services

Fleet Services is composed of the former Small Engines and Motor Pool areas. Fleet Services is comprised of a supervisor, Alan Humphries and three mechanics, Michael Warren, Mike Ahlmeyer, and Jeff Hills who are responsible for the acquisition, maintenance, and disposal of vehicles and equipment for Facilities Maintenance Services. They operate a first-class repair facility, with factory trained and highly experienced staff using the latest technology and highest quality parts to keep the FSD teams on the job. Last year they smog-tested 400 vehicles for the University, of which about 100 were Facilities Maintenance vehicles. Each year ten vehicles are replaced to keep our staff properly equipped to do their job. Fuel consumption reported for Facilities Maintenance for fiscal year 2015 totaled 34,115 gallons.

Fleet Services is dedicated to providing our FMS staff with safe, efficient, cost effective vehicles suitable to the user’s needs, and strive to professionally, courteously, and promptly respond to the maintenance and repair requirements of our customers. It is their endeavor at all times to create solutions, not barriers, and will “go the extra mile” to do so.
Team Spotlight: Fleet Services
New Vehicle and Equipment Purchases

Two trucks purchased by Fleet Services.

Sweeper truck for FMS and Parking and Transportation.

Electric carts for Grounds Services. Two in use and the third one is due to arrive soon.

Truck purchased by Parking and Transportation.

Power washer purchased by Parking and Transportation.
Safety U
SITTING – THE NEW SMOKING!

Research has linked sitting for long periods of time with a number of health concerns, including obesity and metabolic syndrome — a cluster of conditions that includes increased blood pressure, high blood sugar, excess body fat around the waist and abnormal cholesterol levels. Too much sitting also seems to increase the risk of death from cardiovascular disease and cancer.

One study compared adults who spent less than two hours a day in front of the TV or other screen-based entertainment with those who logged more than four hours a day of recreational screen time. Those with greater screen time had:

- A nearly 50 percent increased risk of death from any cause
- About a 125 percent increased risk of events associated with cardiovascular disease, such as chest pain (angina) or heart attack.

The increased risk was separate from other traditional risk factors for cardiovascular disease, such as smoking or high blood pressure.

Sitting in front of the TV isn’t the only concern. Any extended sitting — such as behind a desk at work or behind the wheel — can be harmful. What’s more, spending a few hours a week at the gym or otherwise engaging in moderate or vigorous activity doesn’t seem to significantly offset the risk.

The solution seems to be less sitting and more moving overall. You might start by simply standing rather than sitting whenever you have the chance or think about ways to walk while you work. For example:

- Stand while talking on the phone or eating lunch.
- If you work at a desk for long periods of time, try a sit/stand desk.
- Use a printer down the hall.
- Use a smaller water cup that will require you to get up more often.

The impact of movement — even leisurely movement — can be profound. For starters, you’ll burn more calories. This might lead to weight loss and increased energy. Even better, the muscle activity needed for standing and other movement seems to trigger important processes related to the breakdown of fats and sugars within the body. When you sit, these processes stall — and your health risks increase. When you’re standing or actively moving, you kick the processes back into action.


More walking, less flying
The University Safety Committee requested that Facilities Services organize a safety committee. The University Safety Committee recognized that Facilities is one of the larger working teams on our campus and attribute for many of the lost time incidents. Facilities Services has organized a Safety Committee, FSSC. The FSSC will evaluate the overall safety of our program, perform trends analyses, review accident trends and help represent our shops on safety concerns. The members of the committee are Sean Heenan, Dan Antonijsz, Harley LaRoche, Jason Lynn, Sean McCarthy, Troy Morris and Aaron Silverman.

Please feel free to discuss your safety concerns with any of our members. The FSSC would like all of us to take the time to consider how complacent we are in our jobs. Do you ever find yourself arriving in your driveway after a long day at work and think your trip home was all a fog? Do you ever just go through the motions of your workday without truly thinking about what’s going on around you?

Complacency is extremely dangerous in any workplace. When we get used to things being “the way they have always been,” we no longer really take notice of our surroundings. We can underestimate the risk of tasks that we perform regularly or fail to notice a change in our environment when we have become complacent in our daily routine.

An accident rarely happens at the moment of the incident. More often, there were a series of steps (or missteps) leading up to that moment. Someone made a decision to do (or not do) something, such as not putting an item away properly or doing something they were not trained to do. All of these factors can ultimately lead to an incident. A different decision/action at any point in that process might have prevented the incident.

Our environment can change at any moment – a tool could break, or a cord could be pulled into a walkway. It is the responsibility of every employee to stay aware of everything going on in his or her surroundings and to pay attention wherever you are.

In addition, each employee (supervisors and leads in particular) should be actively surveying his or her work environment for hazards that may have been overlooked. It’s all too easy to live with a temporary solution that isn’t really an appropriate long-term solution, and unfortunately sometimes incidents result when stopgap measures are taken to solve a problem. In addition, we sometimes get complacent about clutter in our workplaces, such as conduit or ladders that might stick out into a walkway causing a trip or laceration hazard. Removing these hazards and looking for long term, safer solutions will help us keep a safer place to work.

Let’s all work towards a hazard free workplace. Please do your part to identify and eliminate hazardous conditions in your work area and around our campus! Each of us doing our part to improve safety will ensure success!
In February, the much-anticipated William N. Pennington Student Achievement Center opened its doors to the public. Built on the site of the former Getchell Library, the new building pays homage to its predecessor through creative re-use of some of the library’s original granite: the sitting steps on the south side of the building feature original Getchell granite, as do some of the interior finishes on the second floor.

The Student Achievement Center now houses many student services that were once scattered throughout the campus: the Writing Center, Tutoring Center, Career Studio, Advising Center, Veterans’ and Military Center, Disability Resource Center, Counseling Services and TRiO Scholars Programs. Besides these services, the building itself provides ample study and computing spaces, meeting rooms, and smart classrooms.

Designed during the summer of 2013, the Student Achievement Center has been years in the making, with Senior Project Manager Scott Brown at the helm the whole way. Congratulations to Scott, and all involved, in creating this beautiful new space for students!

Fast Facts:
Architect: H+K Architects
Contractor: CORE Construction
Construction Start: July 2014
Construction Completion: February 2016
Square Feet: 77,345
Environmental Rating: LEED Silver-equivalent
Cost: $44.5 Million
Great Basin Hall: First Things First - White Pine Demolition

To make space for the new Great Basin Hall construction, White Pine Hall was demolished in early February, 2016. White Pine was built in 1962 as a 33,000-square-foot residence hall and housed students until the end of the Fall Semester 2015. The new Great Basin Hall will be 123,000 square feet and hold 411 beds, and is designed to complement its 120-year-old neighbor, Lincoln Hall.

The north side of White Pine crumbles as demo began on February 2, 2016.

The now empty lot where White Pine used to stand.

E. L. Wiegand Fitness Center

While construction on the E. L. Wiegand Fitness Center started in June 2015, the last few months have been more visually dramatic as the steel framework has been erected and the magnitude of this 108,000-square-foot facility becomes apparent to passersby.

Fast Facts:
Architect: Worth Group Architects & Designers
Contractor: Q&D Construction
Construction Start: June 2015
Construction Completion: Early 2017
Square Feet: 108,000
Environmental Rating: LEED Silver-equivalent
Cost: $47.5 Million

The first quarter of 2016 construction has been devoted to steel erection for the building.
Weather Essential Team

The weather in Reno can change quickly as we all know, like when it changes from cloudy to snow showers to 70 degrees all in the same day. Fortunately, we have a great group, the Weather Essential Team, who is prepared for any weather event. This team consists of 21 Grounds Services staff and 35 additional staff spread throughout the FMS shops. This winter season they have seen their fair share of snowy days.

On Monday, March 28, one of the largest late season storms on record hit the Reno area. We received 6.8 inches of snow, tying for number 3 on the record list. The previous daily records for spring storms are; 6.8 inches in March 1945, 7 inches in May 1964 and 9 inches in May 1962. The heavy snow from this storm caused tree damage, so our Weather Essential Team put their efforts toward not only clearing paths but also cleaning up the debris from the damage.

Although it is hard work and not pleasant being out in the brutal cold shoveling, this team pulls together and does what is needed to keep our campus safe and accessible when inclement weather hits.

And it, of course, takes some trusty vehicles with plows
January SEC Employee of the Month

Virginia Riley

The following letter is from Leslie Baker with the Campus Pharmacy

“Virginia Riley is one of three custodial workers that cleans the Campus Pharmacy on a daily basis. She always has a positive attitude, outstanding work performance and is continually performing above and beyond what is expected. There was a period this year that she was not in the rotation to clean the pharmacy and she was much missed. We knew the little things wouldn’t get done and the deep cleaning would not happen.

The pharmacy is a busy place and we are frequently running into each other. Rather than run us over with the mop, Virginia is always aware and avoids being in our way when she is cleaning the main work area in the front of the pharmacy. We are in an open environment where patient consultations are frequently occurring and she always avoids the area and will come back to it if I am consulting.

Virginia’s work ethic is incredible! Just this week, she could not find the mop because the person cleaning the week prior did not leave it where it is normally stored. Rather than not mop at all, which is what would ordinarily happen, she got a rag and mopped the floors on her hands and knees. In the past, she has scraped the mineral deposits from around the faucet in the sink and she has cleaned the air vents in the ceiling which were black. She always makes sure there is soap in the dispenser and paper towels and toilet paper in the dispensers. These are things that don’t have to be done, but she does them and it is much appreciated.

Virginia’s positive attitude is always appreciated. She will chit chat while she works if it is appropriate and will remain quiet if needed. It is always a pleasure to have Virginia in the pharmacy and we hope she never leaves.”
February SEC Employee of the Month: Diane McKillip

The following letter is from Melissa Rutter with Facilities Maintenance Services

“Diane McKillip is truly an asset to the University and to Facilities Maintenance Services (FMS). She encompasses values we all strive for every day. She interacts with FMS tradesmen, University employees, and vendors on a daily basis in her challenging role of centralizing FMS purchasing and inventory operations.

Prior to 2013, Diane’s role did not exist and each FMS supervisor performed all the purchasing for their FMS trade. When Diane assumed her current role she showed natural leadership and began to create processes to facilitate communication with tradesmen in an effort to identify and meet their particular needs and concerns while striving to meet centralization goals established by management. Centralizing purchasing and the storage of inventory is a demanding task requiring exceptional customer service, attention to detail, optimism, rational thought, flexibility, patience, and just plain hard work.

Inventory for the following trades are now in the FMS central warehouse: Electrical, Lighting, Custodial, Irrigation, HVAC Belts, HVAC Filters, Fleet Services, and Small Engines. FMS just underwent an audit by the Nevada System of Higher Education. The following statement concerning the centralized purchasing and inventory efforts was written in the Audit findings “In our view, this type of system provides improved accountability of supply purchases and usage and promotes good overall controls.” This is an achievement for FMS and the University as a whole and Diane is a major contributor to that success.

Additionally, Diane holds vendors accountable and always seeks the best pricing. An example of this was noticing a specialized HVAC air-handler filter used in the Joe Crowley Student Union cost $16,556.00 annually. She worked with the tradesmen and the campus mechanical engineer to identify alternate filters. After making adjustments to airflow, the new filters were put in use, saving the University 66% of that cost or $10,900.00 annually.

While Diane will likely point to all the people around her and share credit for these accomplishments it cannot be denied that her leadership, ability to lighten others’ loads, bright optimistic attitude and drive for success are instrumental.”

Diane McKillip
March SEC Employee of the Month:
Silvia Lund

The following letter is from Theo Meek with Admissions and Records.

“I would like to nominate Ms. Silvia Lund who is a Custodial Worker in Facilities Maintenance Services. It is with great support from the entire Fitzgerald Student Services Building that I write this letter of nomination for Silvia.

Serving as a custodial worker in a building that is frequently in use is not an easy job, and Silvia’s positive attitude and strong work ethic do not reveal the true demands of her position. Silvia’s attitude towards staff, faculty, and our customers—the students— is one of complete compassion and enthusiasm that is recognized even in your first interaction with her. Silvia is a positive addition to our department as her genuine care about the well-being of her coworkers and colleagues, myself included, is infectious. Although our daily interactions with Silvia are brief, as she remains very busy working not only in this building but others as well, they are meaningful and always positive.

While I am not able to speak on behalf of her holistic job performance, I am able to vouch on behalf of her work ethic and quality in our office. Silvia has gone out of her way to dust and clean our entire office, while still sure to not interrupt daily work duties. One of the most significant examples that comes to mind is when Silvia came through our office to dust and remove trash, and the dusting required reaching over my computer to dust a top shelf. Not wanting to interrupt my work, Silvia waited until after I had stepped out of the office and came back to my space to dust. This example is one of many that shows the true quality and care that Silvia takes with her job.

Apart from the work that Silvia does in our building, I am aware that she also works many of the athletic events, as well as in other buildings throughout the day. I do not doubt that Silvia’s job is physically demanding, but neither the rest of our offices in our building nor I would ever know with the positive attitude that Silvia exudes.

For the reasons of her positive attitude, outstanding work ethic, and compassion for others, I believe that Silvia is deserving of this award. Silvia should be selected as the Classified Employee of the Month by the Staff Employees Council because she has turned a potentially tedious job into one that is valued and respected by all of the staff of the Fitzgerald Student Services Building, and we are fortunate to have Silvia as a custodial worker.”
Biscuits and Gravy Breakfast

In February, the Paint Shop hosted their Fourth Annual Biscuits and Gravy Breakfast. The Paint Shop had 129 friends join them for a delicious breakfast. A special thank you goes to Kelly Norman for contributing her wonderful homemade vegetarian gravy. The Paint Shop improves this event each year; their effort and enthusiasm is to be commended. They operated like a well-oiled machine, Darren on biscuits, Pete on gravy (Pete’s getting really good, they did not need paint remover to clean the gravy pot this year!) and Duane and Jorge helped with everything. Big thanks goes to our moving crew, Richard Favre, Jeff Tupa, and Logan Service, who are always instrumental in making these events a success. Some folks don’t seem to like their coffee as strong as the painters do, so they promise to work on that for next year. Thanks to all who attended and we look forward to the Fifth Annual Paint Shop Biscuits and Gravy Breakfast!
More Biscuits and Gravy
Breakfast Photos

Great breakfast and now a group effort to help put everything away!
Facilities Services News

It's a girl!! Michelle Buck with Wendy Dorsa at her cupcake Gender Reveal Party. Congratulations, Wendy!

Yikes! They must not have gotten the memo that Candice George is not allowed to have tools!

Ron Thornton helping shovel during the March 28th storm.

Scott Sireika riding his chariot.

Chris Fuentes, Amy Simonds and Tina Vidovicich working at the Championship basketball game April 1st.

Alan Simpson creatively framing his own picture.

Branden Imperial enjoying playing in the dirt.

Upcoming ERAC Events

4/21/16 @ 11:00 a.m. - Spuds with Your Buds sponsored by the Electricians

6/9/16 - Luncheon sponsored by HVAC, details to be announced

Day at Lombardi - Date and details to be announced

We want your input for the next issue of The Facilitator!!

Please send news from your shop or department and pictures of your family, hobbies, etc... to: vdale@unr.edu. Thanks!!
Kudos From Our Customers

From Janet Anderson regarding Aaron Silverman and Duane Randolph from the Paint Shop:

“We had two painters over here at HR today and I wanted to let you know what a nice job they did and what a pleasure they were to be around. Aaron Silverman and Duane Randolph were quick, efficient, quiet yet personable, and provided quality work. They were also careful to take the time to clean up any debris created by their work. Just wanted to let you know and to say ‘thanks.’”

From Bevin Anacker regarding all Facilities Maintenance staff:

“I just have to speak up too and say I’m so glad Janet sent this message. There is so much happening around campus and the Facilities team has got to be bombarded with requests...but it is wonderful to have such quick and friendly help with smiles on their faces. You can tell they enjoy helping to get things fixed.”

From Danielle Clark regarding Alan Simpson, Jeff Rogers and Triny Otero from the Carpenter Shop:

“The Math Center recently moved to the new Pennington Student Achievement Center and we put in a few work orders to have whiteboards, bulletin boards, coat racks, etc. installed in our new location. As you can imagine, being in a new area is great, but can be challenging. Changes happen every day and things you envision or plan don’t necessarily work out. As a result, I changed my mind about the location of a number of items. The guys who came out to help us were great! They never got frustrated with our hesitation as we figured out where to put things around the Math Center. They did their best to not disturb students while they were working, they took time to hang things precisely, they cleaned up any drywall dust, and they were generally nice to be around.

I believe the guys’ names were: Alan, Jeff and Triny. I really appreciate all of their hard work and I know that we were only one of many units that had work orders in the new building last week, so I feel especially grateful for their patience and attention to detail.”

From Kerri Garcia regarding Gina Dory from Planning and Construction:

“Yes, we are very pleased. The contractors Karl, Gina and Kevin were fantastic and it was a very quick process. Everything came together nicely.”

From Erin Nelson regarding Gina Dory from Planning and Construction:

“I just got back from Maternity Leave. The office looks amazing! Thank you so much for your help in making this happen.”

From Trish Newman regarding Menard Lontoc from HVAC:

“Menard – nice to meet you this morning – thank you for your continued efforts on our behalf. I am happy to report that the jackets, blankets, and gloves are coming off as we experience warmth again! Yeah – staff is so happy and we all say “Thank You” to you and your staff for making it warm again!

Take care – thanks from all of us.”

From Heather Erskine regarding Roque Paredes-Smith and Martha Rodriguez from the Custodial Shop:

“I’ve been meaning to send you this email for a couple weeks now, but time always seems to get away from us here. We are so thankful and happy to have RJ and Martha doing the custodial for our building. For the past three months (before they were assigned to us), we’ve had many issues that have resulted in numerous calls to the FMS call center throughout the week - paper products and soap not being restocked after being out for days with numerous notes left; trash in the offices located in the basement not being emptied for over two weeks, again with numerous notes left about it; and so on. Since RJ and Martha have taken over, I haven’t had to call one time. We’re really happy to have these two doing the custodial in our building now and wanted to make sure you know how great of a job they’re doing.

Thank you!”
Hail, Farewell and Congrats!

New Hires (January to March 2016)

Rita Johnson - Planning & Construction
Logan Service - Moving Crew
Marcus Ollom - Maintenance Support Services
Kevin Geronimi - HVAC

Retirees (January to March 2016)

Lynn Ruward - Planning and Construction
Thomas Luis - HVAC

Promotions in the last 12 months

Stephanie Edmonds - Manager, Business Processes and Analytics (from Project Accountant)
Dean Hitchcock - Director Strategic Program Development (from Asst Dir Crafts FMS)
Cory Jennings - Project Mgr. Architecture (from Facility Supervisor II)
Menard Lontoc - HVACR Spec II (from HVACR Spec I)
Shane Malloy - Carpenter I (from Movers MRW II)
Jason McInnes - Maint Repair Wkr 2 (Lights) (from Maint Repair Aid III (Movers))
James McMasters - Electrician II (from Electrician I)
Adam McWhirter - Supply Technician I (from CWI)
Troy Morris - Maint Repair Worker 4 (from Maint Repair Wkr 2)
Clint Neudauer - Plumber 2 (from Plumber I)
Rodger Oille - Electrician III Shop Supervisor (from Lead Electrician II)
Lee Rogers - HVACR Spec II (from HVACR Spec I)
Amy Simonds - Administrative Assistant IV (from AAI II)
Chelsea Stufflebeam - Project Accountant (from AAI IV)
Student Worker Graduates

Erin Olsen
Department: Parking and Transportation  
Position: Parking office front line counter  
Degree: Psychology  
Goals: To get her PhD in Psychology and help clients with Autism and other mental health challenges. After graduating, she plans to travel the world, backpacking through Asia and Europe.

James Linney
Department: Parking and Transportation  
Position: Student shuttle bus driver  
Degree: Agriculture  
Goals: He has accepted a position with Nevada Farm Bureau as the Communications Director. His future goal is to be the manager of a large ranch or agricultural company.

Raven Lester
Department: FSD Human Resources  
Position: Office Assistant  
Degree: Nutrition/Dietetics  
Goals: To become a Registered Diet Technician and to continue bugging Katie Newman and Michelle Buck for as long as possible.

Kim Gilliland
Department: Planning & Construction  
Position: Office Assistant  
Degree: Nutrition/Dietetics  
Goals: Become a Registered Dietitian, earn her PhD from University of Copenhagen and teach nutrition at the college level. Also travel the world, learn two new languages, and have pet goats named Mona and Nelson.
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Family Events and Photos

Brendan - Born March 26, 2016
Chelsea Stufflebeam’s new son

Abigail - Born March 10, 2016
Matt Kramer’s new daughter

Ethan - Born February 23, 2016
Vicki Dale-Knopf’s new grandson

Quincy, Lori Crews’ 10-year old Great Dane playing the Easter Bunny.

Dixie Belle, Amy Simonds’ PomTzu in her bunny costume.

Bellamy
Katie Newman’s daughter

Brendan Henrikson’s daughters;
Lily, Sage and Brooke

Rita Johnson’s lab puppy after he got into an ink pen!

Brian Miller’s kids with their cousins on vacation in Santa Clara, CA in Fall 2015.

Ferris
Jordan DeWeerd’s son
More Family Events and Photos

Kelly Norman with her family, boogie boarding in Santa Cruz, CA

Kelly Norman with her daughters, Zoe and Gossie. They are holding a drone that surveyed the north campus for a construction project.

Marty Sillito and his children; Breda, Samantha above, Calvin to the right

Jeff Graham climbed and snow-shoed nine peaks this winter, most peaks over 10,000 feet elevation!

Richard Laguna caught his first 10-pounder at Pyramid!

Brooke helping her dad, Brad Henrikson, with the day’s ducks.

Jeff Rodgers with the buck he got this year in Nevada.

C.J. Wagner and his family in Kona, Hawaii