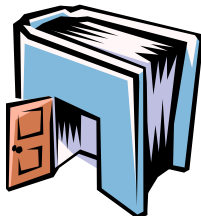


Single Point of Entry Project Debuts Monthly Newsletter !

Welcome to *Information Portal*, a source for monthly news. Shared communication encourages us to remain informed, network effectively, and celebrate success as the project is introduced across Nevada. We plan to capture your ideas, enthusiasm, implementation practices and feedback that will help us exceed service delivery expectations for our respective consumers. Please look for *Information Portal* each month at www.unr.edu/sanford (click on Affiliates; click on Single Point of Entry Project). A printed newsletter will be mailed to those without Internet access. To submit information, contact Bill Murphy-Sharp no later than the **20th of each month** via e-mail at wsharp@unr.nevada.edu (all attachments in Microsoft Word, please) or fax text to (775) 784-1814.



Pre-screening Questionnaire*

This [pre-screening] service is the "entry point" and provides a filtering mechanism to determine where to direct consumers for appropriate services, which of them need information, which need referrals, and which might need assistance to obtain services such as care planning and coordination (Nevada SPE Statewide Leadership Committee—Descriptions, Terms and Definitions 8/16/02).

*Common definitions create an essential foundation for participants and become invaluable as new sites are introduced.

Commonality in Initial Consumer Contact

Service delivery is both subjective and measurable, beginning when consumers, family, caregivers, providers, or others seek assistance. An ability to provide satisfactory service is often influenced by the scope and accuracy of confidential consumer information collected at initial contact and becomes more complicated if a consumer requests services from multiple entities.

Other states have adopted "a 'single point of entry' for long-

term care services ...which...provides a local or regional access point where consumers receive information and assistance, assessment of needs, care planning, and provision of services."

(excerpt from NV SLAC 5/29/02). Nevada's Single Point of Entry proposes to develop compatible databases to collect and share: 1) Resource Directory Information and

2) Consumer data that is accessible only to authorized caregivers or family. In June 2002, the Statewide Leadership Advisory Committee (SLAC) agreed to develop and begin testing a pre-screening questionnaire at SPE grantee sites.

Feedback from the **Clark County Senior Advocate Program, the Economic Opportunity Board of Clark County and Home Health Services of Nevada** helped identify a need for document revisions and will facilitate collection of additional information.

To ensure statewide grantee participation, a work group will be formed to complete final recommendations and suggest standard procedures for intake

Stakeholder Announcements

Diane Ross (The Continuum, Inc., Reno) thanks stakeholders who forwarded updates to www.nvelder.org as a result of attending regional meetings at Sierra Health Services in Las Vegas and via teleconference in Battle Mountain, Elko, Ely, Lovelock, Pahrump and Tonopah. Your participation is essential to keep Nevada's web-based elder services resource current and viable for all. We welcome your feedback!

The City of Las Vegas Housing Authority requested **Mary Jo**

Greenlee (Economic Opportunity Board of Clark County) provide an SPE social worker to conduct consumer pre-screenings for those who seeking housing assistance. This broadens EOB's testing of the pre-screening instrument.

Carolyn Gillis (Care and Share Senior Center, Hawthorne) is presenting SPE educational materials at the Mineral County monthly meetings and is receiving enthusiastic interest in the project.

Regional Meeting Dates

Rural — April 23 1-3 pm
Teleconference to eight sites

North — April 24 10 am -12 pm
Location TBA

South — April 29 10 am -12 pm
Sierra Health Services, Las Vegas

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