

# **BUREAUCRACY**

Sometimes referred to as 4<sup>th</sup> branch of government

A massive system

- One in 10 workers (federal, state, local)
- A wide range of services
- Vital to maintaining American quality of life
- Growing (citizens demand more)

## **What is Bureaucracy?**

A model of organization: Usually has hierarchy, division of labor, specialization

Reflects societal values

- Efficiency
- Accountability
- Executive control
- Representativeness
- Neutral Competence
- Equity

## **Bureaucratic Selection**

Patronage: who you know

Merit: what you know

## **POWERS OF BUREAUCRACY**

- Expertise
- Longevity
- Clientele linkages
- Discretionary authority
- Enforcement